

NESUS CERTIFICATION SDN BHD



MSPO CERTIFICATION SUMMARY REPORT

FOR

BOUNTIFUL BLESS SDN BHD (1415556-H)

Date: 25th March 2024

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MSPO Certification Summary Report		
	Company Name:	Bountiful Bless Sdn Bhd (1415556-H)
	Certifying Unit:	Bountiful Bless Estate
	Client Number:	NSC-38-08-22/MSPO
	Audit Type:	Individual / Surveillance 1 Year 2 Audit

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Abbreviations

CHRA	Chemical Health Risk Assessment
CPO	Crude Palm Oil
CSR	Corporate Social Responsibility
DOE	Department of Environment
EFB	Empty Fruit Bunch
EIA	Environment Impact Assessment
FFB	Fresh Fruit Bunch
GMP	Good Milling Practices
GPS	Global Positioning System
GAP	Good Agriculture Practices
ISO	International Standard Organization
MPOB	Malaysian Palm Oil Board
MPOCC	Malaysia Palm Oil Certification Council
MSPO	Malaysia Sustainable Palm Oil
NC	Non Conformity
OFI	Opportunities For Improvement
OSH	Occupational Safety and Health
P&C	Principle and Criteria
PK	Palm Kernel
POME	Palm Oil Mill Effluent
PPE	Personal Protective Equipment
RTE	Rare, Threatened and Endangered Species
SDS	Safety Data Sheet
SIA	Social Impact Assessment
SOP	Standard Operating Procedure

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1. INTRODUCTION

Bountiful Bless Sdn Bhd has commissioned Nesus Certification Sdn Bhd to conduct **Surveillance 1** audit for its oil palm plantations according to MS 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized Smallholders.

1.1. Objective

The objective of this **Surveillance 1** audit is to assess the oil palm plantations by an independent certification body with the aim for compliance of the standards.

1.2. Scope

Any changes in scope Yes ☐ No ☒

The certification is based on the documentation established by **Bountiful Bless Sdn Bhd**. The supporting documents provided to the audit team as well as information received by means of interviews, background investigation and site assessment.

The documents and information are reviewed against the requirements and criteria based on MS 2530-3: 2013 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders. Nesus Certification Sdn Bhd has employed a risk-based approach in the audit, focusing on the identification of significant risks and reliability of the assessment and reporting.

The following references are used as part of the assessment; the compliance of the requirements of the guidelines applied are checked.


1. Malaysian Sustainable Palm Oil Part 3: General Principles For Oil Palm Plantations And Organized Smallholders audit guidance;

1.3. Appointment and Qualification of team members

The audit team appointed consists of the team leader and team members. The team contributes to the review of documents, assessment of the project activity and preparation of this report.

Audit:	Date:	Audit Team	
Surveillance 1 Year 2 Audit	28th - 29th February 2024	Lead Auditor	Jeffrey Denis Ridu ; Certified MSPO SCCS Auditor (SGS Malaysia), Certified Lead Auditor QEHS (SGS Malaysia), Certified MSPO Auditor (SGS Malaysia), MSc Plantation Management (UPM), BS Agbusiness (Iowa State University, USA), DPIM (ITM Perlis); 26 years working experience related to palm oil; Site & documentation audit and interview based on Principles 1 to 7 of MS 2530-3:2013.
		Auditor 1	Jiram Sidu ; Certified Lead Auditor QEHS (SGS Malaysia), Certified MSPO Auditor (SGS Malaysia), MSc Science and Rural Resources and Environmental Policy (UK), BSc (Hons) Social Science (USM); More than 41 years experience in agriculture and environment management field; Site & documentation audit and interview based on Principles 1 to 7 of MS 2530-3:2013.

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Clients Review:	Lance Hung Sing Lu	Date:	26/03/2024
Peer Reviewer 1:	-	Date:	-
Peer Reviewer 2:	-	Date:	-
Certification Decision Panel:	Monica Mone Lubong	Date:	05/04/2024
Approved by CM:	Dickens Mambu	Date:	05/04/2024

5 Years Audit Programme

Planned month & year	S1 Date: 09/12/22	S2 Date: 6-7/03/ 23	SA1 Date: 11/04/24	SA2 Date: 11/04/25	SA3 Date: 11/04/26	S4 Date: 11/04/27	RA Date: 11/12/27
Internal audit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Stakeholder consultation / survey	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Use of logo	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Follow-up from previous audit finding	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1 Management Commitment & Responsibility							
4.1.1 MSPO Policy	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.2 Internal audit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.3 Management review	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.4 Continual improvement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.2 Transparency							
4.2.1 Transparency of information and documents relevant to MSPO requirements	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.2.2 Transparent method of communication and consultation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.2.3 Traceability	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.3 Compliance to legal requirements							
4.3.1 Regulatory requirements	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.3.2 Land use rights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.3.3 Customary rights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4 Social responsibility, health, safety and employment condition							
4.4.1 Social impact assessment (SIA)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.2 Complaints and grievances	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.3 Commitment to contribute to local sustainable development	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.4 Employees safety and health	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.5 Employment conditions	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.6 Training and competency	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5 Environment, natural resources, biodiversity							
4.5.1 Environmental management plan	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.2 Efficiency of energy use and use of renewable energy	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.3 Waste management and disposal	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.4 Reduction of pollution and emission	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

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4.5.5 Natural water resources	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.6 Status of rare, threatened, or endangered species and high biodiversity value area	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.7 Zero burning practices	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.6 Best practices							
4.6.1 Site management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.6.2 Economic and financial viability plan	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.7 Development of new planting (not applicable)							
4.7.1 High biodiversity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.2 Peat land	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.3 Social and Environmental Impact Assessment (SEIA)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.4 Soil and topographic information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.5 Planting on steep terrain, marginal and fragile soils	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.6 Customary land	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Note:

Legend:

☒ - plan to cover & covered

S1 - Stage 1

SA - Surveillance assessment (not more than 12 months from certification decision date)


☐ - for uncover

S2 - Stage 2

RA - Reassessment (4 months before certificate expiry)

Audit Stage	S1	S2	SA1	SA2	SA3	SA4	RA
Year	1	1	2	3	4	5	6
Plan	18/10/21	03-04/12/21	11/04/24	11/04/25	11/04/26	11/04/27	11/12/27
Actual	18/10/21	03-04/12/21	28-29/02/24				
Team Leader	Jeffry Denis Ridu	Jeffry Denis Ridu	Jeffry Denis Ridu				
PR 1	-	Ting Moi Ngie	-	-	-	-	
PR 2	-	George Akam	-	-	-	-	

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2. METHODOLOGY

The audit approach consists of the following steps:


- Contract review;
- Appointment of team members and technical reviewer;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Audit planning;
- Background investigation, desk review of submitted documents;
- On-Site assessment, interviews with operational personnel, stakeholders and its contractors through phone call; review of documentation;
- On-site reporting
- Resolution of non-conformance (NC) (if any)
- Draft audit reporting
- Technical review
- Final audit reporting
- Peer review (if any)
- Address Peer Review Comments (if any)
- Certification Decision Panel (CDP)
- Final approval and issuance of certificate.

Stage Audit:

Surveillance 1 audit was conducted on **28th - 29th February 2024** which covers the following activities but not limited to below:

- On-site inspection, observations and review plantation documents for compliance to relevant Principles & Criteria of the applied standard;
- Interview operation personnel for understanding for the work assigned;
- Reviewed revised and updated documentation established and implemented;
- Operating records;
- Training records;
- Reports established;
- Work plans established;
- Review and closed out of non-conformance raised during **Stage 2** audit;
- Assessment reporting;

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On-site Assessment

The audit of the plantation was conducted according to the MS 2530-3:2013 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders.

The methodology for objective evidence collection was through documentation review, monitoring data and site assessment. The audit evidence obtained was based on a sample of the information; thereby introducing an element of uncertainty. Checklists and questionnaires were used to guide the collection of information. The comments made by external stakeholders were taken into account in the assessment.

Non-conformance:


On the basis of the desk review, evidences presented during the audits, non-conformance (NC) Major, Minor and Observation may be raised during the audit.

Major non-conformance shall be addressed and responded within 90 days from closing date of audit. For minor non-conformance, an action plan need to be submitted within 30 days from closing date of audit for review and acceptance. Implementation of Minor NC will be reviewed and verified during the next audit.

Site Sampling**Sampling Methodology and Risk Determination**

Not applicable.

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3. ORGANIZATION INFORMATION

This report presents the results of the certification assessment at **Bountiful Bless Sdn Bhd** on **28th - 29th February 2024** by Nesus Certification Sdn Bhd. The purpose was to assess the operations of **Bountiful Bless Sdn Bhd** against the requirements of the Malaysian Sustainable Palm Oil (MSPO) certifications.

Bountiful Bless Sdn Bhd started planting in year **2009**. **Bountiful Bless Sdn Bhd** is an oil palm plantation with an area of **245.02 hectares**. **Bountiful Bless Sdn Bhd** will apply the certification of MS2530-3:2013 as the organization is committed to become a Sustainable Palm Oil producer.

Table 1: Information of Estate Being Audited


Name of Organization	Location	Coordinates	
		Lat.:	Log.:
Bountiful Bless Sdn Bhd	Office location: No. 66-78, Pusat Suria Permata, Jalan Upper Lanang, CDT 123, 96000 Sibu, Sarawak	-	-
	Site location: Ulu Sg. Seabai, Kanowit, Sibu, Sarawak.	2.147472	112.327861

Table 2: Supply Base Area Statement

Area Statement (Ha)				
Estate	Titled & Certified Area (Ha)	Planted (Ha)	Conservation / HCV (Ha)	Others (Ha)
Bountiful Bless Sdn Bhd	245.02	245.02	0	0

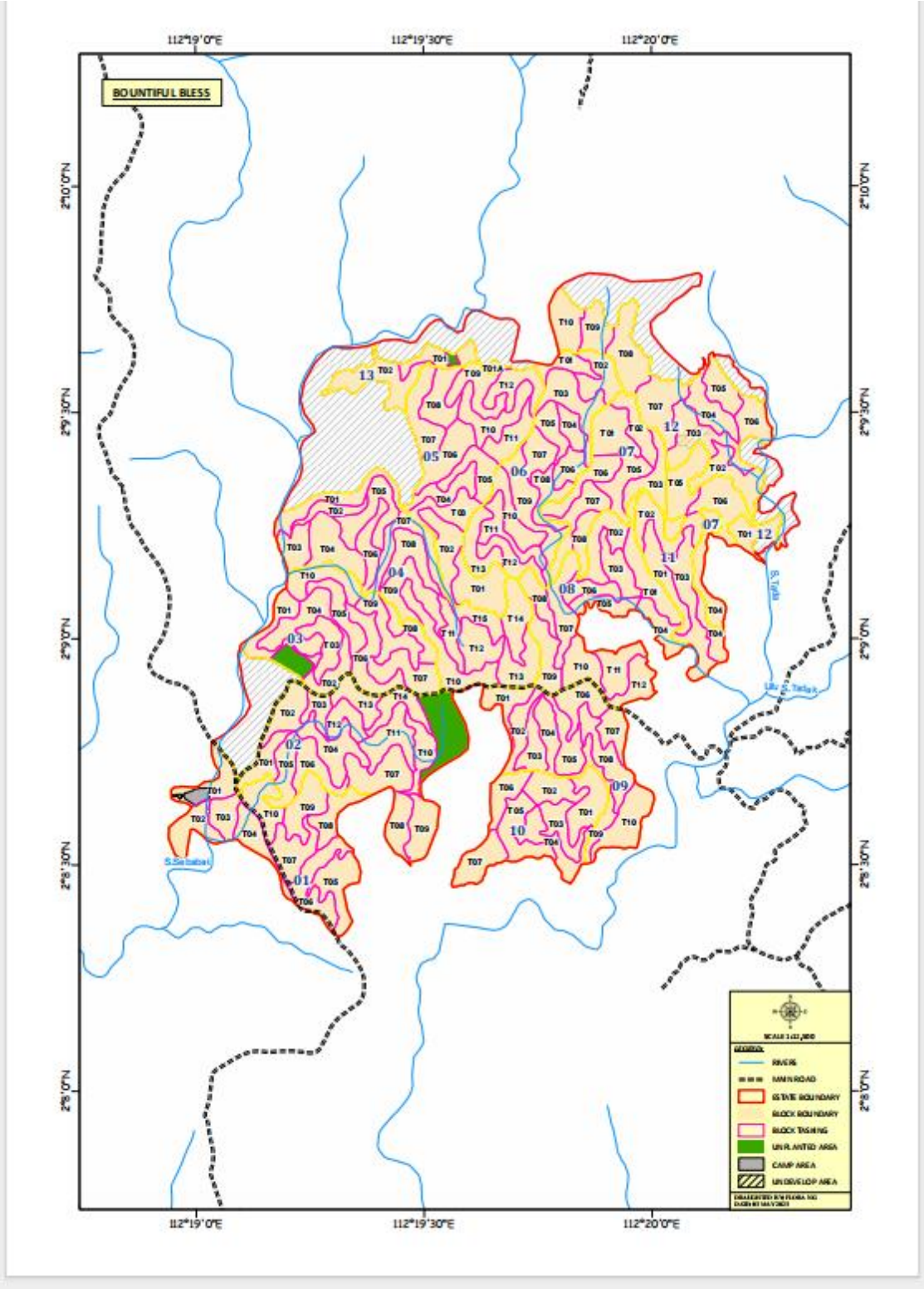
Table 3: FFB Production


Estate	FFB Production (Mt)	
	Year 2023 (Actual)	Year 2024 (Projection***)
Bountiful Bless Sdn Bhd	3,305.00	4,288.00

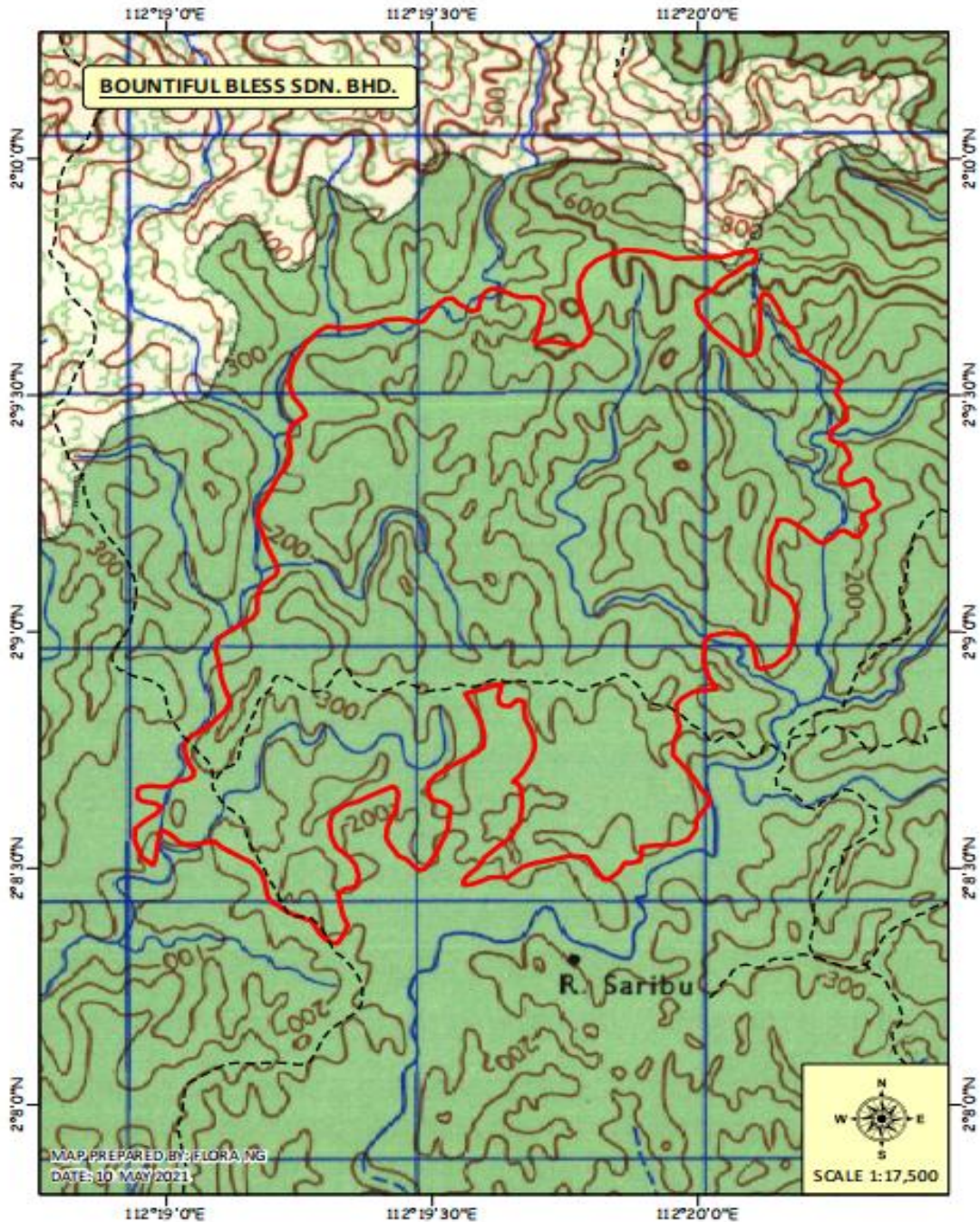
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Location Map of the Production Unit


Bountiful Bless Sdn Bhd



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4. AUDIT ASSESSMENT**4.1 Surveillance Audit**

The objective of the audit is to assess the activities of the plantation are in compliance with MS 2530-3:2013 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders.

4.1.1 Surveillance 1

The **Surveillance 1** audit was conducted on **28th - 29th February 2024**.

During the **Surveillance 1** audit, there were **0 Major, 1 Minor and 3 OFI findings** being raised. The non-conformances raised during the audit were closed out by means of documents review that were established, revised and implemented appropriately and preventive actions taken by the estate.

During this audit, the minor non-compliance raised in the previous annual surveillance audit has been reviewed by the audit team by means of inspection of estate activities, conducted interviews, reviewed and verified documents that were established, corrected and implemented appropriately by the estate team. The corrective measures implemented were verified as appropriate.

For details of the assessment, refer to the summary of assessment for each indicator in section 4.4 of this report.

4.2 Stakeholders' Consultation

Nesus Certification Sdn Bhd, has notified the stakeholder as to accommodate stakeholder's consultation and communication for **Bountiful Bless Sdn Bhd** to provide comments. As at audit date on **28th - 29th February 2024**, there were no adverse comments received.

Table 5: Stakeholder Consultation for Bountiful Bless Sdn Bhd

Stakeholders Categories	Stakeholder's Input / Comments	Clients Feedback / Response
Government Agency: MPOB Sibul	Estate has been committed in complying with the national guidelines of respective matters. No issues.	Communication for all parties are clear and followed as stated in procedure.
Contractor: LDK Company (transporter)	No issues arise.	Maintain the good business relationship.
Local Community: Victory Pelita Kabah Sdn Bhd	Nearby estate is aware of Communication Procedure. No adverse issues are raised.	Maintain good relationship with estate.
Worker Representative: Edy	Happy with workplace and remuneration.	Estate always focuses on employee welfare and well being management.

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4.3 SUMMARY OF FINDINGS**Principle and Criteria Assessment Summary**

The assessment team conducted a thorough assessment of each principle and criteria. Over the 5 years' period of the certificate cycle, there will be 4 annual surveillance audits where all criterion will be assessed. Evidences are sought for conformity with the MSPO 2530-3:2013. The summary of the assessment can be seen below, where the "Findings/Comments" column reflects the findings in accordance with each criteria and indicator or evidences and when non conformity is found. Summary of the non-conformity can be found below.

4.4 COMMENT ON COMPLIANCE STATUS, POSITIVE OBSERVATION & OPPORTUNITIES FOR IMPROVEMENT


Principle	Description	Comment	Conformity
Principle 1	Management Commitment Responsibility	<p>Policy on Implementation of MSPO The MSPO Policy for Bountiful Bless Sdn Bhd was signed by the Chief Operating Officer, Mr. Richard Teng King Huat in March 2018. The policy statement has emphasized their commitment to implement the sustainable operation as well as continual improvement by continuously improving quality and productivity, reducing risk and verifying compliance.</p> <p>The policy is communicated in various ways, including posting it on the main signboard at their worker's quarters. It is also communicated in both English and Bahasa Malaysia. The policy highlights their commitment thriving for continual improvement, their resources and technology to operate in sustainable manners.</p> <p>Internal Audit Internal audit is to be conducted at least once a year which was conducted for Bountiful Bless Sdn Bhd on 16th January 2024. This requirement was clearly stated in the Internal Audit Procedure.</p> <p>The Internal Audit was planned to be conducted by the HQ. Procedures include Audit Planning, Selection of Auditor, Prepare the Audit, Conduct Audit, Report Audit, Closing Meeting, Review Finding.</p> <p>Management Review Management review was carried out on 19/02/2024. This is seen in the minutes of meeting Ref No: MSPO024/MR02.</p> <p>The Management review minutes of meeting showed the meeting was chaired by Ms Deborah Tai, General Manager of Certification.</p>	Complied.

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		<p><u>Continual Improvement</u> Continual Improvement Plan was seen discussed in the management review for Bountiful Bless Sdn Bhd. They are: (1)Technology – installation of solar lighting system to reduce workload of genset. (2)Facilities – New culvert “Krah” installed; new technology product which has >100 years lifespan, environmental friendly solution for storm water management that resists corrosion, abrasion, de-icing salts and vibration.</p>	
Principle 2	Transparency	<p><u>Transparency of documents relevant to MSPO requirements</u> The management has established its Standard of Transparency Procedure for information release from estate upon request by the stakeholders, Ref : STHB/MSPO/OPD/TRN/01, July 2018.</p> <p>The management has no restriction in providing the information to any of its stakeholders, except those limited by commercial confidentiality or disclosure that could result in negative environmental or social outcome.</p> <p>Management documents for the estate that can be made publicly available upon request.</p> <ul style="list-style-type: none"> a.Records of Request and response b.General policy and company information c.Social Impact Assessment Report d.List of stakeholders e.Records of Complaints and Grievances <p><u>Transparent method of communication and consultation</u> Standard of Transparency Procedure has been established that map out the flowchart with regards to the communication with stakeholders and how the stakeholders can request for information. The main mode of communication to the stakeholders will be through Stakeholders Meeting.</p> <p>The Social Liaison officer is Mr Sim Khoon Moh, Field Supervisor. Appointment signed by Mr Lance Hung Sing Lu, Head of MSPO Certification on 02/01/2024.</p> <p>Stakeholder list was updated on 12/02/2024 and found comprehensive. The list included:</p> <ul style="list-style-type: none"> 1)Relevant govt agencies; 2)FFB buyers 3)ADC Chairman 4)Local Community heads; 5)FFB transporter 	Minor Non-Conformity has been raised.

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		<p>6)Fertilizer/chemical/machinery suppliers; and 7)Licensed Scheduled waste collector.</p> <p>Stakeholders engagement was only done through emails to relevant stakeholders. Emails dated 15/02/2024 from Raymond Ngu Weng Hoe (Executive, Forest Department) on Invitation to provide comment for stakeholder consultation (Bountiful Bless). Based on Feedback received, there was no issue raised against the estate.</p> <p><u>N/C No. 1; Opportunity For Improvement (OFI) (Principle 4.2.2.3)</u> Since the estate has only done their stakeholder's engagement through emails for the past years, it is suggested that the management should organize stakeholders meeting with its relevant and immediate stakeholders.</p> <p>Traceability From the estate procedure "Standard of Procedure Traceability" Dated 01/01/2019 which described the process flow of FFB delivery from estate to the Mill, including the documents and records involved.</p> <p>Inspection is done by field conductors through utilization of a checklist to verify the availability of all the related transportation documents such as FFB Harvesting and Evacuation Note, Delivery Note (DN), weighbridge ticket, etc.</p> <p>The Traceability Officer for Bountiful Harvest is Ms Rosalina Ak Tenggai. Appointment signed by Mr Lance Hung Sing Lu, Head of MSPO Certification on 01/11/2022.</p> <p>All delivery notes, weighbridge ticket, check roll notes were available and updated.</p> <p>Information from the weighbridge ticket can link back to transporter, field lot and DO number.</p>	
Principle 3	Compliance legal requirements to	<p>Regulatory requirements Bountiful Bless Sdn Bhd continued to comply with most of the applicable local, national and ratified international laws and regulations. It maintains its legal register covering the applicable local, national and international laws.</p> <p>Land lease agreement was signed on 01/05/2021 for 17 years. A copy of the agreement was made available for review.</p>	Complied.

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		<p>MPOB License Reg. No.: 620471002000 Validity: 1st September 2023 - 31st August 2024 Hectare: 245.02 Ha</p> <p>The legal register has been updated on 15/02/2024 by legal officer when there are any new amendments or any new regulations coming into force.</p> <p>The Legal officer is Ms Rosalina Ak Tenggai. Appointment letter was signed by Mr Lance Hung Sing Lu, Head of MSPO Certification on 02/01/2024.</p> <p>Legal land use rights Bountiful Bless Sdn Bhd has signed the agreement with the NCR land owners.</p> <p>The estate field map is evident and boundary pegs marked with numbers with reference to coordinates.</p> <p>There are no issues on land dispute recorded.</p> <p>Customary rights There is no issue or encumbered by customary rights in the estate. The estate will respond according to the Complaints & Grievance Mechanism should any cases arise in future.</p>	
Principle 4	Social responsibility, health, safety and employment condition	<p>Social Impact Assessment Social Impact Re-assessment Report for Bountiful Bless Sdn Bhd; Prepared by: Wendy Marcelina in January 2024.</p> <p>There is no settlement found inside or within 3 km radius of the estate. Nearest neighbouring estate is Victory Pelita Kabah Sdn Bhd.</p> <p>N/C No.2; MINOR (Principle 4.4.1.1) Should impact should be identified and plans are implemented to mitigate the negative impacts and promote the positive ones but was not revised and updated as per requirements of the new standard. There is lack of in-depth assessment of the social impacts especially on the surrounding local communities and landowners for Bountiful Bless Sdn Bhd.</p> <p>Complaints and grievances The procedure for responding to grievances and complaints were outlined in the Complaints and Grievance Procedure. The flow chart of the procedures was sighted . The system is open to all affected parties, set to resolve disputes in an effective, timely</p>	Minor Non Conformity and Opportunity For Improvement (OFI) have been raised.

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		<p>and appropriate manner. Doc Ref: STHB/MSPO/HR/02 established on 16/07/2018.</p> <p>The complaints and grievance mechanism has been made known to all relevant stakeholders. The procedure was established on 16th July 2018 and Social Liaison Officer was appointed by Head of MSPO Certification for Subur Tiasa Sdn Bhd dated 01/11/2022.</p> <p>Estate had not conducted a physical stakeholder meeting, but instead communicate through email to relevant stakeholders dated 15/02/2024. There are some who had replied through the Feedback Form. Sample received feedback from Ling Ding Kai, LDK Transporter.</p> <p>If there is any individuals internal or external stakeholder who have complaints, can fill up and submit the complaints to the office via complaint box & forms at VPK.</p> <p>Complaint & grievance box & forms placed at VPK as some of the facilities shared with Bountiful Bless Sdn Bhd.</p> <p><u>Commitment to contribute to local sustainable developments</u> No CSR conducted for Bountiful Bless Sdn Bhd yet</p> <p><u>Employees safety and health</u> Bountiful Bless Sdn Bhd has established an Occupational Safety and Health Policy signed by the Chief Operation Officer, Mr. Richard Teng King Huat in March 2018.</p> <p>A revised Safety & Health Policy Statement has no changes but was signed by Dato' Tiong Ing, Group Managing Director. Policy in English, Chinese & Malay.</p> <p>The policy is posted in the Estate Office and the Headquarters Office. MSPO Awareness Training was used to communicate the policy to all employees.</p> <p>All operation risk were assessed and documented in the HIRARC Form. The risk assessment has been updated to include the risk of Covid-19 pandemic.</p> <p>Workers less than 40 so no OSH committee. However, safety & health matters looked after by HQ - McMarsden Smith Ak Rogers while at estate level under Mr Charlie Ak Busul, SLO cum SHO. Minutes of meeting for OSH committee dated 14/12/2023 was</p>	
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		<p>carried out at VPK, with 20 attendees.</p> <p>The PPE issuance record for Bountiful Bless Sdn Bhd was sighted to be updated and in good order. According to the training records and PPE issuance records, it was noted that workers were adequately outfitted with PPE. The management provided them with the necessary personal protective equipment (PPE), and replace broken or unfit PPE for free if the old or broken PPE is returned.</p> <p>SOP on handling accident been mentioned on specific procedure. An emergency preparedness and response chart have been set up. Chart demonstrates control of situation and the process of handling the situation and provides information.</p> <p>First Aid kit was available at shared site office with VPK. Also at the labour line.</p> <p>Training on safety for Bountiful bless Sdn Bhd:</p> <ul style="list-style-type: none"> i. Safety awareness for harvesting dated 01/02/2024; ii. Wolf training dated 01/02/2024 for driver. <p>JKKP8 for Victory Pelita Kabah Sdn Bhd; Ref No: JKKP8/176101/2023, submitted on 29/01/2024; 1 accident reported with loss of 3 days; Av workers: 68. Bountiful Bless Sdn Bhd need to do own JKKP 8.</p> <p><u>N/C No. 3; Opportunity For Improvement (OFI) (Principle 4.4.4.2)</u> The estate need to register with DOSH for their annual submission of JKKP8 report instead of being under Victory Pelita Kabah Sdn Bhd.</p> <p>Employment conditions The Good Social Practices Policy Statement Subur Tiasa Holdings Berhad which also applies to Bountiful Bless Sdn Bhd was spotted and displayed on the notice board at the estate office, signed by Chief Operation Office Mr. Richard Teng King Huat in March 2018.</p> <p>The statement states Prohibition of all forms of forced labor, child labor, discrimination in respect of employment and occupation, provides workers a balanced work recreational environment and provide freedom of association.</p> <p>Based on observation and interview session, it was noted that there are no discriminatory practices in the estate.</p>	
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		<p>The payroll and pay slip records of employees showed that all employees are paid with the basic salary are compliance with the local minimum wage's requirements.</p> <p>Among other social benefits that are provided by the employer to employees are incentives and medical benefits. Besides, on-site living quarters are also provided to general workers and staff. Observed that the living quarters are habitable and have amenities such as blue tank to store rain water, electricity from gen-set.</p> <p>There is no indication of sexual harassment happening in the estate. Bountiful Bless Sdn Bhd has implemented a Sexual Harassment Policy and is committed to creating a work environment that is conducive, safe, and free of sexual harassment. The Chief Operations Officer Mr. Richard Teng King Huat signed the policy on March 2018.</p> <p>The management committed in provide freedom of association and the effective recognition of the right to collective bargaining.</p> <p>As stated in the estate's Policy on No Child Labour, there are no underage workers employed by the estate.</p> <p><u>Training and competency</u> Training Plan 2024 for Bountiful Bless Sdn Bhd sighted, which covers all activities in the estate.</p> <p>The Training needs Analysis or Matrix consist as topics below: (1)Basic scheduled waste management; (2)Chemical handling; (3)Environmental briefing; (4)Harvesting; (5)HIRARC; (6)Safety & health briefing; (7)PPE training (8)Sexual harassment in workplace.</p>	
Principle 5	Environment, natural resources, biodiversity and ecosystem services	<p><u>Environmental management programme</u> The Estate's Environmental Sustainable Policy was signed by the Chief Operating Officer Mr. Richard Teng King Huat on May 2018.</p> <p>The estate is committed towards: 1.Compliance with all relevant statutory and regulatory requirements. 2.Minimize environmental risk and wherever possible eliminate any adverse</p>	Opportunity For Improvement (OFI) has been raised.

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		<p>environmental impact.</p> <p>3.Promote active participation and environmental awareness among staff and workers.</p> <p>4.Allocate the necessary resources to ensure the implementation of the existing environmental policy.</p> <p>The Environmental management plan was developed from results of aspect and impact analysis, mitigation and monitoring plans with records of implementation and timeline. It is based on Aspect and impact assessment on waste from all its operational work in estate.</p> <p>Environmental Management Plan for Bountiful Bless Sdn Bhd was prepared by its Forest Certification (Rev. January 2024) and available for review. The main objectives of EMP:</p> <p>1)To ensure the project conforms to all requirements & standards of government agencies;</p> <p>2)To provide the schedule for environmental management and monitoring; and</p> <p>3)To outline mitigation measures and environmental management practices.</p> <p>It was observed that the proponent has taken necessary action to improve the environmental management plan such as :</p> <p>a)Containment bund was installed around fuel and lubricant store to avoid direct spillage to environment</p> <p>b)Recycle bin was sighted at office compound to reduce waste</p> <p>c)Used tires used as directory signboard</p> <p>d)Spill kits were installed at genset shed, lubricant store and chemicals store to clean any spillage</p> <p>e)Frond stacking</p> <p>f)Established buffer zone along the natural water stream.</p> <p>Bountiful Bless estate has established its Training Plan for Year 2024. Amongst others, the training plan included Environment & Biodiversity awareness.</p> <p>Based on training record, Environmental meeting-cum-training was held on 17th Jan 2024. The training was conducted by Encik Abd Rashid Bin Zalani, Forest Certification Executive.</p> <p>The estate management has organized its environmental meeting on 17/01/2024.</p> <p><u>N/C No.4; Opportunity For Improvement (OFI) (Principle 4.5.1.5)</u></p>	
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		<p>Training on environment & Biodiversity awareness should include other environmental related aspects, such as awareness on MSPO policies, domestic and scheduled wastes management, buffer zone management and others.</p> <p><u>Efficiency of energy use and use of renewal energy</u> Based on its Energy Efficiency Data, consumption of non-renewable energy is closely monitored by the management. Solar lights are being installed to complement the use of genset, and there is only 1 labour line in the estate.</p> <p>The use of genset has been phased out and replaced with solar energy.</p> <p>There is use of solar energy as renewable energy implemented in the estate.</p> <p><u>Waste management and disposal</u> All waste and source of pollution document made available. Documents "Identification of waste/pollution and its impact and Environmental Management Plan</p> <ul style="list-style-type: none"> - Harvesting - Manuring - Weeding/upkeep - Workers Quarters <p>Waste management plan is available and based on Identification of waste/pollution and its impact and Environmental Management Plan.</p> <p>No workshop/scheduled waste store at the estate as it share the facilities with Victoria Pelita Kabah (under same Holdings Company).</p> <p>Used chemical SOP is included in Chemicals Handling Procedure.</p> <p>The standard operating procedure is in line with the regulation under Environment quality management.</p> <p>Implementation of the SOP have been verified where storage, empty chemical container washing area and proper re-labeling of empty chemical containers.</p> <p>All scheduled wastes are properly managed by Victory Pelita Kabah Sdn Bhd, which is under the same Holding Company (Subur Tiasa) and nearby estate, and disposed through its licensed collector.</p> <p>It was observed that the empty pesticide</p>	
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		<p>containers were properly disposed according to triple rinse procedure and stored/disposed accordingly.</p> <p>Domestic waste from the estate are brought to the designated domestic dumping pit at Victory Pelita Kabah Plantation, which is under the same Holding Company (Subur Tiasa).</p> <p><u>Reduction of pollution and emission</u> Environmental Management Plan for Bountiful Bless Sdn Bhd has been prepared. It has identified and assessed all polluting activities to minimize the adverse impacts and enumerate various steps/measures to be taken to improve the environment.</p> <p>In their environmental impact and aspect, one of the mitigation plan was reducing wastage and pollution by fertilizers. They have tried the application of fertilizers in sachets. This method is slow release, no wastage and no leaching into waterways as compared to broadcasting.</p> <p><u>Natural water resources</u> Water management plan have been developed to address management of water resources, all water resources aspects including mitigation action of issues regarding natural water resources.</p> <p>Water management plan has been implemented through: -prevention of leakage from pipings -monthly monitoring of water usage. -for contingency purpose, every housing was supplied with HDPE tank for rain water harvesting.</p> <p>Rain water harvesting practice is applied in this estate. It is also the main source of clean water in the estate. Appropriate action to complement this water source was the provision of collection water tanks by the management.</p> <p>Riparian buffer zone are demarcated and awareness signboards and tree markings have been installed at riparian buffer zone areas. There is only one river, Ulu Sg Mapai, traversing the estate.</p> <p><u>Status of rare, threatened or endangered species and high biodiversity value area</u> Biodiversity Re-assessment report has been updated in Jan. 2024 and prepared in-house by its Abd Rashid Bin Zalani, Forest Certification Executive.</p>	
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		<p>Their continual improvement plan towards conservation and management of biodiversity includes conducting awareness program to staff and workers and constant communication with related government agencies regarding biodiversity and conservation.</p> <p>No RTE species were sighted and reported in the biodiversity assessment report, however awareness program done and posters of RTE species and "No hunting" signages were also installed at the estate.</p> <p><u>Zero burning practices</u> The estate has its Zero Burning Policy, established and signed in March 2018 and signed by Mr. Richard Teng King Huat, the Chief Operating Officer. The policy stated that no open burning is allowed in the estate and all their operation.</p> <p>The zero burning policy will be strictly adhered to by the estate. Where controlled burning is required, only with special approval from relevant authorities will it be applied.</p> <p>The SOP for planting with reference to zero burning was available and practised on site and where controlled burning is required, only with special approval from relevant authorities will it be applied.</p>	
Principle 6	Best practices	<p><u>Implementation of standard best practices / Site management</u> The estate is seen to observe appropriate adherence to The Standard Operating Procedure in Oil Palm Plantation that established in August 2016 for Subur Tiasa Holdings Berhad which also being used by Bountiful Bless Sdn Bhd.</p> <p>The terrain in Bountiful Bless Sdn Bhd is mainly hilly mineral soils.</p> <p>The estate's block marking are marked with a plate containing Block no, month & year of planting, hectareage and seedling source.</p> <p>Boundary pegs (Licensed boundary) are wooden and painted red & white and estate's block marking are appropriately marked.</p> <p><u>Economic and financial viability plan</u> Budget for Bountiful Bless Sdn Bhd was made available which comprised of the Operation Budget; Revenue – sale of FFB; Capital Expenditure & Infrastructure - Oil</p>	Complied.

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		<p>Palm. This is seen for 2024, 2025 & 2026.</p> <p>No replanting yet as earliest planting was in 2009.</p> <p>The budget provisions covered activities for upkeep, cultivation, harvesting & evacuation, welfare, capital expenditure, etc. Attention was given to crop projection, cost of production, cost per ton and per hectare indicators to monitor the performance of the operating unit. The cost of production was reviewed and compared against expenditure each year with projections in place for future years.</p> <p>It was evident that the achievement of goals and objectives have been regularly monitored, periodically reviewed and documented.</p> <p>Transparent and fair pricing dealing A Letter of Offer - Purchase of Oil Palm Fresh Fruit Bunches (FFB) from Lucky A Sdn Bhd to Bountiful Bless Sdn Bhd dated 07/07/2022.</p> <p>Evidence of payment was sighted during the audit.</p> <p>Contractor Bountiful Bless has a contractor in the form of Transporter, which is LDK Transport. The Transportation Service Agreement made on 01/12/2021 between Bountiful Bless Sdn Bhd (1415556-H) and LDK Company (SA 20180313) for FFB transportation.</p> <p>Transportation Service Agreement between Allied Asiatic Sdn Bhd (734184-M) and LDK Company (SA20180313) dated 01/02/2023 for one year or until terminated by both parties. The contract is subject to yearly renewal at the request of the company.</p> <p>The management has accepted MSPO approved auditors to verify assessments.</p>	
Principle 7	Development of new plantings	<p>Not Applicable.</p> <p>Note: the whole Principle 7 is not applicable for this audit as new planting in the plantation areas is yet to be carried out.</p>	Not Applicable.

Based on the audit, it was apparent that:

The internal audit program has been fully implemented and demonstrates effectiveness as a tool for maintaining and improving the management system	✓
The management review process is adequate and effective.	✓
The organization has met its objectives and targets and monitored progress towards their	✓

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achievement.	
The management system documentation confirms with the requirements of the MSPO audit standard.	✓

4.5 PREVIOUS AUDIT FINDINGS – IF APPLICABLE

Nonconformity identified during previous audits has been corrected and the corrective action continues to be effective	✓
Not adequately addressed nonconformity identified during previous audit activities and the specific issue has been re-defined in the nonconformity section of this report.	Nil

4.6 EXISTING CERTIFICATION

Currently are being certified to other certification schemes as below

Current Certification (Please tick the certification you are currently certified)			
	ISO 9001		HACCP
	EMS 14001		RSPO
	OHSAS 18001/ISO 45001		ISCC
	ISO 22001	x	Others: 2530-3
	None		

4.7 AUDIT SUMMARY AND RECOMMENDATION

The audit team concludes that the organization fulfill the requirements of the MS 2530-3:2013 standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policy and objectives.

The audit team recommends that, MSPO certificate to be maintained by submission and accept the corrective action plan and evidence of NCRs within the stipulated time frame to **Bountiful Bless Sdn Bhd**.


Signed for and on behalf of
Nesus Certification Sdn Bhd

(Jeffrey Denis Ridu)

Lead Auditor

Date: 25th March 2024



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ACKNOWLEDGEMENT OF INTERNAL RESPONSIBILITY AND CONFIRMATION OF AUDIT FINDINGS

This is to acknowledge and confirm the audit described in this report and the acceptance of the contents and findings in this audit report.


Signed for and on behalf of
Bountiful Bless Sdn Bhd


.....
(Lance Hung Sing Lu)
Senior Manager

Date: 26th March 2024



NESUS CERTIFICATION

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APPENDIX A: AUDIT FINDINGS

Refer to the Attachment (Appendix A)

APPENDIX B: CORRECTIVE ACTION PLAN & EVIDENCE

Refer to the Attachment (Appendix B)

APPENDIX C: AUDIT PLAN

Refer to the Attachment (Appendix C)

End of Report

NESUS CERTIFICATION