

**NESUS CERTIFICATION SDN BHD**



# **MSPO CERTIFICATION SUMMARY REPORT**

FOR


**BINTULU LUMBER DEVELOPMENT SDN  
BHD** (25223-M)

BLD SAWAI ESTATES

Date: 31<sup>st</sup> January 2024

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MSPO Certification Summary Report		
	Company Name:	Bintulu Lumber Development Sdn Bhd (25223-M)
	Certifying Unit:	BLD Sawai Estates
	Client Number:	NSC-45-10-21/MSPO (2)
	Audit Type:	Individual / Re-Certification Year 5 Audit

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**Abbreviations**

<b>CHRA</b>	Chemical Health Risk Assessment
<b>CPO</b>	Crude Palm Oil
<b>CSR</b>	Corporate Social Responsibility
<b>DOE</b>	Department of Environment
<b>EFB</b>	Empty Fruit Bunch
<b>EIA</b>	Environment Impact Assessment
<b>FFB</b>	Fresh Fruit Bunch
<b>GMP</b>	Good Milling Practices
<b>GPS</b>	Global Positioning System
<b>GAP</b>	Good Agriculture Practices
<b>ISO</b>	International Standard Organization
<b>MPOB</b>	Malaysian Palm Oil Board
<b>MPOCC</b>	Malaysia Palm Oil Certification Council
<b>MSPO</b>	Malaysia Sustainable Palm Oil
<b>NC</b>	Non Conformity
<b>OFI</b>	Opportunities For Improvement
<b>OSH</b>	Occupational Safety and Health
<b>P&amp;C</b>	Principle and Criteria
<b>PK</b>	Palm Kernel
<b>POME</b>	Palm Oil Mill Effluent
<b>PPE</b>	Personal Protective Equipment
<b>RTE</b>	Rare, Threatened and Endangered Species
<b>SDS</b>	Safety Data Sheet
<b>SIA</b>	Social Impact Assessment
<b>SOP</b>	Standard Operating Procedure

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**1. INTRODUCTION**

**Bintulu Lumber Development Sdn Bhd** has commissioned Nesus Certification Sdn Bhd to conduct **Re-Certification** audit for its oil palm plantation, **BLD Sawai Estates**, according to MS 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized Smallholders.

**1.1. Objective**

The objective of this **Re-Certification** audit is to assess the oil palm plantations by an independent certification body with the aim for compliance of the standards.

**1.2. Scope**

Any changes in scope      Yes ☐      No ☒

The certification is based on the documentation established by **BLD Sawai Estates**. The supporting documents provided to the audit team as well as information received by means of interviews, background investigation and site assessment.

The documents and information are reviewed against the requirements and criteria based on MS 2530-3: 2013 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders. Nesus Certification Sdn Bhd has employed a risk-based approach in the audit, focusing on the identification of significant risks and reliability of the assessment and reporting.

The following references are used as part of the assessment; the compliance of the requirements of the guidelines applied are checked.


1. Malaysian Sustainable Palm Oil Part 3: General Principles For Oil Palm Plantations And Organized Smallholders audit guidance;

**1.3. Appointment and Qualification of team members**

The audit team appointed consists of the team leader and team members. The team contributes to the review of documents, assessment of the project activity and preparation of this report.

<b>Audit:</b>	<b>Date:</b>	<b>Audit Team</b>	
<b>Re-Certification Year 6</b>	<b>11<sup>th</sup> January 2024</b>	<b>Lead Auditor</b>	<b>Jeffrey Denis Ridu</b> ; Certified MSPO SCCS Auditor (SGS Malaysia), Certified Lead Auditor QEHS (SGS Malaysia), Certified MSPO Auditor (SGS Malaysia), MSc Plantation Management (UPM), BS Agbusiness (Iowa State University, USA), DPIM (ITM Perlis); 25 years working experience related to palm oil; Site & documentation audit and interview based on Principles 1 to 7 of MS 2530-3:2013.
		<b>Auditor 1</b>	<b>Jiram Sidu</b> ; Certified Lead Auditor QEHS (SGS Malaysia), Certified MSPO Auditor (SGS Malaysia), MSc Science and Rural Resources and Environmental Policy (UK), BSc (Hons) Social Science (USM); More than 40 years experience in agriculture and environment management field; Site & documentation audit and interview based on Principles 1 to 7 of MS 2530-3:2013.

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		<b>Auditor 2</b>	<b>Edward Agong Ajan;</b> Certified Lead Auditor (DQS Certification), Certified ISO 14001:2015 and ISO9001:2015 Lead Auditor, BSc Forestry (UPM); 28 years working experience related to palm oil; Site & documentation audit and interview based on Principle 1 to 7 of MS 2530-3:2013.
		<b>Auditor 3</b>	<b>Abdul Khalik Arbi;</b> MSPO Certified Lead Auditor, BSc. (Hons) Environmental Science, 18 years experiences working in Consultation (Environment, Safety and Health Aspect and Socio Aspect) in various industries such as Plantation, construction, master plan study.

<b>Clients Review:</b>	Mr Chuo Kuong Ping	<b>Date:</b>	02 <sup>nd</sup> February 2024
<b>Peer Reviewer 1:</b>	George Akam	<b>Date:</b>	29/02/2024
<b>Peer Reviewer 2:</b>	Rohana Parilla	<b>Date:</b>	26/02/2024
<b>Certification Decision Panel:</b>	Monica Mone Lubong	<b>Date:</b>	04/03/2024
<b>Approved by CM:</b>	Dickens Mambu	<b>Date:</b>	04/03/2024

**5 Years Audit Programme**

Planned month & year	S1 Date:	S2 Date:	SA1 Date:	SA2 Date:	SA3 Date: 08/04/22	S4 Date: 08/04/23	RA Date: 08/12/23
Internal audit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Stakeholder consultation / survey	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Use of logo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Follow-up from previous audit finding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.1 Management Commitment &amp; Responsibility</b>							
4.1.1 MSPO Policy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.2 Internal audit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.3 Management review	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.4 Continual improvement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.2 Transparency</b>							
4.2.1 Transparency of information and documents relevant to MSPO requirements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.2.2 Transparent method of communication and consultation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.2.3 Traceability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.3 Compliance to legal requirements</b>							
4.3.1 Regulatory requirements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.3.2 Land use rights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.3.3 Customary rights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.4 Social responsibility, health, safety and employment condition</b>							
4.4.1 Social impact assessment (SIA)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.2 Complaints and grievances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

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4.4.3 Commitment to contribute to local sustainable development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.4 Employees safety and health	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.5 Employment conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.6 Training and competency	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.5 Environment. natural resources, biodiversity</b>							
4.5.1 Environmental management plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.2 Efficiency of energy use and use of renewable energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.3 Waste management and disposal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.4 Reduction of pollution and emission	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.5 Natural water resources	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.6 Status of rare, threatened, or endangered species and high biodiversity value area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.7 Zero burning practices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.6 Best practices</b>							
4.6.1 Site management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.6.2 Economic and financial viability plan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.7 Development of new planting (not applicable)</b>							
4.7.1 High biodiversity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.2 Peat land	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.3 Social and Environmental Impact Assessment (SEIA)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.4 Soil and topographic information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.5 Planting on steep terrain, marginal and fragile soils	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.6 Customary land	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Note:**

Legend:

☒ - plan to cover & covered

S1 - Stage 1

SA - Surveillance assessment (not more than 12 months from certification decision date)


☐ - for uncover

S2 - Stage 2

RA - Reassessment (4 months before certificate expiry)

Audit Stage	S1	S2	SA1	SA2	SA3	SA4	RA
Year	1	1	2	3	4	5	6
Plan	-	-	-	-	8/04/22	8/04/23	8/12/23
Actual	-	-	-	-	16/2/22	15/3/23	11/01/24
Team Leader	-	-	-	-	Jiram Sidu	Jeffrey Denis Ridu	Jeffrey Denis Ridu
PR 1	-	-	-	-	George Akam	-	


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PR 2	-	-	-	-	Rohana Parilla	-	
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NESUS CERTIFICATION

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**2. METHODOLOGY**

The audit approach consists of the following steps:

- Contract review;
- Appointment of team members and technical reviewer;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Audit planning;
- Background investigation, desk review of submitted documents;
- On-Site assessment, interviews with operational personnel, stakeholders and its contractors through phone call; review of documentation;
- On-site reporting
- Resolution of non-conformance (NC) (if any)
- Draft audit reporting
- Technical review
- Final audit reporting
- Peer review (if any)
- Address Peer Review Comments (if any)
- Certification Decision Panel (CDP)
- Final approval and issuance of certificate.


**Re-Certification Audit:**

**Re-Certification** audit was conducted on **11<sup>th</sup> January 2024** which covers the following activities but not limited to below:

- On-site inspection, observations and review plantation documents for compliance to relevant Principles & Criteria of the applied standard;
- Interview operation personnel for understanding for the work assigned;
- Reviewed revised and updated documentation established and implemented;
- Operating records;
- Training records;
- Reports established;
- Work plans established;
- Review and closed out of non-conformance raised during **Surveillance 4** audit;
- Assessment reporting;



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**On-site Assessment**

The audit of the plantation was conducted according to the MS 2530-3:2013 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders.

The methodology for objective evidence collection was through documentation review, monitoring data and site assessment. The audit evidence obtained was based on a sample of the information; thereby introducing an element of uncertainty. Checklists and questionnaires were used to guide the collection of information. The comments made by external stakeholders were taken into account in the assessment.

**Non-conformance:**


On the basis of the desk review, evidences presented during the audits, non-conformance (NC) Major, Minor and Observation may be raised during the audit.

Major non-conformance shall be addressed and responded within 90 days from closing date of audit. For minor non-conformance, an action plan need to be submitted within 30 days from closing date of audit for review and acceptance. Implementation of Minor NC will be reviewed and verified during the next audit.

**Site Sampling****Sampling Methodology and Risk Determination**

Not applicable.

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**3. ORGANIZATION INFORMATION**

This report presents the results of the certification assessment at **Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)** on **11<sup>th</sup> January 2024** by Nesus Certification Sdn Bhd. The purpose was to assess the operations of **Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)** against the requirements of the Malaysian Sustainable Palm Oil (MSPO) certifications.

**Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)** is an oil palm plantation with planted area of **9,784.94 hectares** with first planting in year **1988**. **Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)** will apply the certification of MS2530-3:2013 as the organization is committed to become a Sustainable Palm Oil producer.

Table 1: Information of Estate Being Audited

Name of Organization	Location	Coordinates	
		Lat.:	Log.:
Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)	Lot 40, Lot 2 & 3 Block 27, Lot 3 & 5 Block 33 And Lot 4 Block 44, Sawai Land District, Sarawak	3.5709	113.8283


Table 2: Supply Base Area Statement

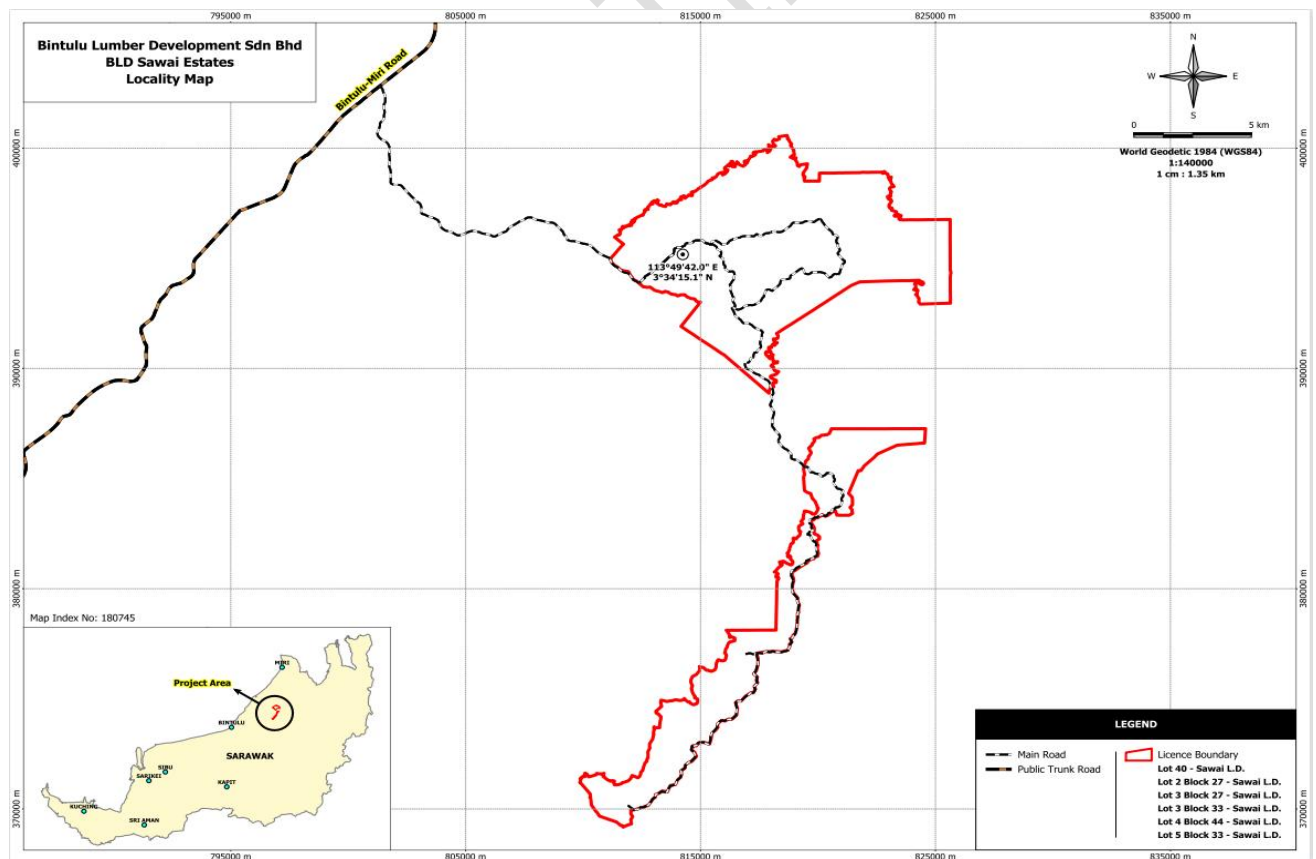
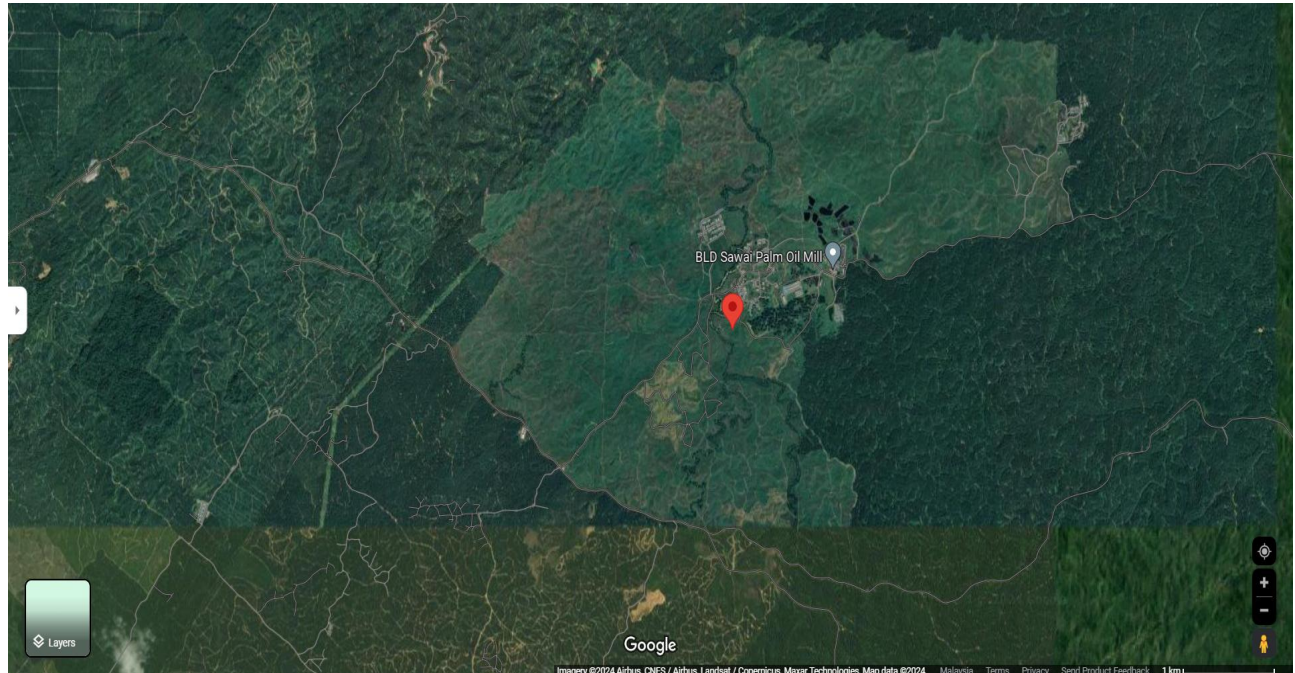
Area Statement (Ha)				
Estate	Titled & Certified Area (Ha)	Planted (Ha)	Conservation / HCV (Ha)	Others (Ha)
BLD Sawai Estates	11,591.947	9,784.94	0	1,807.06

Table 3: FFB Production


Estate	FFB Production (Mt)	
	Year 2023 (Actual)	Year 2024 (Projection***)
BLD Sawai Estates	85,324.69	104,470.00

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**Location Map of the Production Unit****Bintulu Lumber Development SDN BHD (BLD Sawai Estate)**

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**4. AUDIT ASSESSMENT****4.1 Re-Certification Audit**

The objective of the audit is to assess the activities of the plantation are in compliance with MS 2530-3:2013 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders.

**4.1.1 Re-Certification**

The **Re-Certification** audit was conducted on **11<sup>th</sup> January 2024**.

During the **Re-Certification** audit, there were **0 Major, 1 Minor and 3 OFI findings** being raised. The non-conformances raised during the audit were closed out by means of documents review that were established, revised and implemented appropriately and preventive actions taken by the estate.

During this audit, the minor non-compliance raised in the previous annual surveillance audit has been reviewed by the audit team by means of inspection of estate activities, conducted interviews, reviewed and verified documents that were established, corrected and implemented appropriately by the estate team. The corrective measures implemented were verified as appropriate.

For details of the assessment, refer to the summary of assessment for each indicator in section 4.4 of this report.


**4.2 Stakeholders' Consultation**

Nesus Certification Sdn Bhd, has notified the stakeholder as to accommodate stakeholder's consultation and communication for **Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)** to provide comments. As at audit date on **11<sup>th</sup> January 2024**, there were no adverse comments received.

Table 5: Stakeholder Consultation for Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)

<b>Stakeholders Categories</b>	<b>Stakeholder's Input / Comments</b>	<b>Clients Feedback / Response</b>
Buyer: Sawai Palm Oil Mill	Have a good business relationship and committed with MSPO implementation. No issues arise.	Maintain the good business relationship.
Government Agency: NREB Miri	Estate has been committed in complying with the national guidelines of respective matters. No issues.	Communication for all parties are clear and followed as stated in procedure.
Local Community: Hass Plantation Sdn Bhd	Have good relationship with the estate. There is a two-way communication where discussion on issues can be amicably done.	Maintain the good rapport with surrounding local communities.
Service Provider: Asiantec Technologies Sdn Bhd	The company faces no problem dealing with BLD Sawai Estate.	Maintain the good business relationship.

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Employee: Lewis Anak Pilang	Happy with the working environment and remuneration.	Always looking after the welfare and well-being of all employees.
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**4.3 SUMMARY OF FINDINGS****Principle and Criteria Assessment Summary**


The assessment team conducted a thorough assessment of each principle and criteria. Over the 5 years' period of the certificate cycle, there will be 4 annual surveillance audits where all criterion will be assessed. Evidences are sought for conformity with the MSPO 2530-3:2013. The summary of the assessment can be seen below, where the "Findings/Comments" column reflects the findings in accordance with each criteria and indicator or evidences and when non conformity is found. Summary of the non-conformity can be found below.

**4.4 COMMENT ON COMPLIANCE STATUS, POSITIVE OBSERVATION & OPPORTUNITIES FOR IMPROVEMENT**

Principle	Description	Comment	Conformity
<b>Principle 1</b>	Management Commitment Responsibility &	<p><b>Policy on Implementation of MSPO</b> The MSPO Policy for Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates) was signed by the General Operation Manager on 1<sup>st</sup> June 2018.</p> <p>The policy is communicated in various ways, including posting it on the main signboard at their worker's quarters. It is also communicated to the employees during muster call. The policy highlights their commitment thriving for continual improvement and long-term growth in plantation operations.</p> <p><b>Internal Audit</b> Internal audit is to be conducted at least once a year which was conducted for Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates) on November 2023. This requirement was clearly stated in the Internal Audit Procedure. The internal audit report was made available to the management for review and necessary decisions.</p> <p><b>Management Review</b> The Management Review was conducted on December 2023. It is scheduled to be conducted once a year after Internal Audit has been conducted, discussing impacts mitigation and continuous improvement plan for operations with company's decision makers. Results of internal audit was viewed where corrective actions were made on the</p>	Complied.




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		<p>finding.</p> <p><b>Continual Improvement</b> The company has identified Continual Improvement Plan for several criteria such as environmental, social, safety and health. The progress of each identified improvement plan is being monitored closely by the management.</p>	
<b>Principle 2</b>	Transparency	<p><b>Transparency of documents relevant to MSPO requirements</b> No request from the public for any information so far. The public may access their website for any relevant information – <a href="http://www.bldpb.com.my">www.bldpb.com.my</a>, that we verified to be active.</p> <p>Information accessible to the public are listed as:          -MSPO Policy          -Whistle Blower Policy          -Complaint &amp; Grievance Procedure          -Sustainability Policy          -Anti-Bribery &amp; Corruption Policy          -Complain and Grievances Procedure          -Occupational Safety &amp; Health Policy          -Polisi Keselamatan &amp; Kesihatan Pekerja          -Polisi Dadah, Alkohol &amp; Perjudian</p> <p><b>Transparent method of communication and consultation</b>          Procedure on consultation and communication is established through a document – Transparent Method, ref BLD-03-TM03REV3. It is shown as a flowchart, with related document and officer in charge.</p> <p>A Social Liaison Officer is appointed to be responsible to communicate with stakeholders through a letter dated 03<sup>rd</sup> January 2023 by the General Operation Manager. He is also the Senior Area Manager.</p> <p>List of stakeholders (date updated 13<sup>th</sup> December 2023) includes:          -Government agencies          -Service provider          -Buyer          -School (1)          -Neighbour          -Local Communities (2)          -Employee Representatives          The register contains the name of contact person and the contact number.</p> <p>Minute of meeting dated 11<sup>th</sup> August 2023 attended by 37 people and on 20<sup>th</sup> October 2023 by 33 people which was held in BLD</p>	<p>Opportunity For Improvement (OFI) has been raised.</p>

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		<p>Miri Office as a joint meeting with all the plantations under BLD management in Miri.</p> <p><b>Traceability</b> Traceability procedure ref BLDS-03-TM04REV1 is available, shown as a flowchart with listing of related documents and officer in charge. The process involves FFB harvested – evacuation – transit ramp and delivery to the mill.</p> <p>Inspection to the established traceability system is shown through a Traceability System Inspection form.</p> <p>Mr. Mamak Lwee is the appointed person as Traceability Officer vide letter dated 03<sup>rd</sup> January 2023 signed by the General Operation Manager. Among the job description for the position is to conduct traceability inspection at defined interval.</p> <p>The record of Traceability System Inspection dated 8th September 2023 was sighted and signed by the manager-in-charge. However, there is no signature of the appointed Traceability Officer on the Traceability System Inspection to show his involvement in the inspection.</p> <p><u>N/C No.1; Opportunity For Improvement (OFI (Principle 4.2.3.3))</u> It would be appropriate for the appointed traceability officer to indicate in the inspection form that he has conducted the exercise as per requirement stated in his appointment letter.</p>	
<b>Principle 3</b>	Compliance to legal requirements	<p><b>Regulatory requirements</b> The estate is operating in compliance with local, state, national, and ratified international laws and regulations. The list of laws and regulations applicable to Estate operations was available and the estate has appointed a Legal Officer on 03<sup>rd</sup> January 2023 in charge of monitoring compliance and to track changes in regulatory requirements. If there are any changes, estates management will be notified so that appropriate adjustments can be made.</p> <p>MPOB License Reg. No.: 501991802000 Validity: 1<sup>st</sup> March 2023 - 28<sup>th</sup> February 2024 Hectare: 11,592.00</p> <p><b>Legal land use rights</b> Activities are carried out according to the legal requirements as the estate assessed was able to present the lease of state land for the respective areas for 60 years . There is no issue on reducing land use rights as the</p>	Complied.


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		<p>operation is well known by all concerned parties. The terms and conditions of issuance and of the Land and Titles have been expressly stated shall only be for agricultural purposes and purposes incidental to the production and processing of crops grown thereon and such other purposes may from time to time approved by the Director of Land and Surveys.</p> <p><b>Customary rights</b> There is no issue or encumbered by customary rights in the estate. The estate will respond according to the Complaints &amp; Grievance Mechanism should any cases arise in future.</p>	
<b>Principle 4</b>	Social responsibility, health, safety and employment condition	<p><b>Social Impact Assessment</b> SIA had been conducted internally by the estate management. The assessment was conducted in December 2023. A set of questionnaire was distributed to stakeholders to identify the positive and negative impacts to be incorporated in the SIA Report.</p> <p><b>Complaints and grievances</b> Sighted Complaints &amp; Grievances Procedure Doc Ref BLD3-03-SR02REV0 dated 03<sup>rd</sup> November 2023 to cater communication method between the estate and its stakeholders and deals with the complaints &amp; grievances. A revision dated 03<sup>rd</sup> November 2023 and approved 03<sup>rd</sup> November 2023 with new ref: BLD3-03-SR02REV3. During audit in Year 2024, sighted revised version dated 03<sup>rd</sup> November 2023 and approved 03<sup>rd</sup> November 2023 with new ref: BLD3-03-SR02REV3.</p> <p>It was sighted awareness of complaints and grievances procedures and how to make complaints was conducted on 27<sup>th</sup> October 2023, attended sighted 16 personnels such as harvester, driver, manurer, office cleaner and field conductor.</p> <p>The complaint form has been placed in front of estate office near the complaint box to allow accessibility to all the stakeholders.</p> <p>All stakeholders have been made aware on the complaints &amp; grievances procedure through notices, meetings &amp; other communication methods. It was emphasized that complaints or suggestions can be made at any time. It was sighted awareness of complaints and grievances procedures and how to make complaints was conducted on 27<sup>th</sup> October 2023, attended sighted 16</p>	<p>Opportunity For Improvement (OFI) has been raised.</p>




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	<p>personnels such as harvester, driver, manurer, office cleaner and field conductor. Based on interview with participant of complaints and grievances procedures, she was aware regarding the procedure.</p> <p>Records of complaints and records of actions taken was sighted which made by estate staff dated on 18<sup>th</sup> September 2023, via form No.: 002/2023/BLD3. Based on record action taken accordingly and verified by complainer.</p> <p><b><u>Commitment to contribute to local sustainable developments</u></b> There were some corporate social responsibilities done by the estate towards internal as well as external local communities.</p> <p><b><u>Employees safety and health</u></b> BLD Sawai Estates has an Occupational Safety &amp; Health Policy which declare to give and maintain a high priority to the safety &amp; health of all employees at work, including visitors and the public, to avoid the risk exposure to their safety &amp; health. It is their aim that the same high standards of safety &amp; health awareness will be reflected in their operation. The policy was signed by Haji Wan Abdillah Hamid, Director on 01<sup>st</sup> October 2020.</p> <p>Risks of all operations (HIRARC) were made available. During document review, the HIRARC for harvesting and manuring sighted dated 03/01/2023. Evidence sighted such as :Inspection done at Block 3A-3F, dated on 10/01/2024, time: 0800. Based on record surrounding area was clean and well maintained.</p> <p>Noted that Training Programme for year 2023 and 2024 has been established. Based on sampled training records, it was shown that the training planned were conducted accordingly. As audit conducted in early month of January 2024, training has yet to be conducted.</p> <p>PPE issuance records were available during the audit.</p> <p>Chemical Handling Procedure established dated 02<sup>nd</sup> January 2019, Doc Ref BLD-03-SH06REV0, and Revision was made on 13<sup>th</sup> November 2023, Doc Ref BLD-03-SH06REV2. The procedure explains on Chemical procurement, Chemical storage, Transporting chemical, Chemical Handling and Chemical Spillage.</p>	
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		<p>CHRA Report HQ/15/ASS/00/10-2023/001 dated 13<sup>th</sup> March 2023 was sighted. Performed by assessor HQ/15/ASS/00/10. Based on similarity of the task assigned and similar chemicals exposed, CHRA was conducted for nine (9) work units and a total of twenty-nine (29) chemicals were assessed.</p> <p>Medical surveillance performed for the sprayers, sampled Mansur Semmang the employee attended the medical surveillance on 22<sup>nd</sup> September 2023, employee was found fit to work. Medical Surveillance was performed by DOSH JKKPIH 127/171-1(324).</p> <p>Safety &amp; health committee was made available in the estate. Appointment letter for OSH committee members can be verified document ref: BLDS-01-TM04REV0 dated 12<sup>th</sup> September 2018. S &amp; H committee meetings were conducted as follows: (1) 03<sup>rd</sup> April 2023; (2) 03<sup>rd</sup> July 2023; (3) 11<sup>th</sup> August 2023; (4) 03<sup>rd</sup> January 2024. Safety Officer appointed is Mr Frederick Katum.</p> <p>Accident and emergency response procedures - It was observed the SOP for Emergency Preparedness &amp; Response was available with document ref. BLD-03-SH04REV0. Last update on 02<sup>nd</sup> January 2019.</p> <p>Estate First Aider: 15 person. During site inspection, First aid record was sighted. It can verified in File Safety and Health. Example Mr Binson Anak Selan, No.Siri: (PCA01) 42051, validity 29<sup>th</sup> June 2023 – 29<sup>th</sup> June 2026. First aid boxes were properly monitored and maintained.</p> <p>JKKP8 was sighted for the site, with reference number JKKP 8/156486/2024, dated 05<sup>th</sup> January 2024. With report one accident occurred, dated on 19<sup>th</sup> August 2023.</p> <p><b><u>N/C No.2: Opportunity For Improvement (OFI) (Principle 4.4.4.2)</u></b>  Estate has yet to conduct Identification of Excessive Noise as required in Occupational Safety and Health (Noise Exposure) Regulations 2019. Sighted Management Plan was updated on 10/01/2024 to conduct Noise Risk Assessment (NRA) by December 2024.</p> <p><b><u>Employment conditions</u></b>  It was observed the employment policy on</p>	
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		<p>good social practices regarding human rights in respect of industrial harmony was incorporated in MSPO Policy.</p> <p>The management has ensured that employees pay and condition meet legal or industry minimum standards and as per agreed Collective Agreements. Refer on contract agreement between employer and employee, sighted the basic salary was stated in agreement. Mandatory deduction for KWSP, SOCSO and SIP was made for local workers and deduction on SOCSO was made for foreign workers. Payment of wages was made prior of 7th day of the following month in accordance to Sarawak Labour Ordinance.</p> <p>The management had taken necessary action to ensure employees of contractors are paid based on legal or industry or minimum standards according to the employment contract.</p> <p>Social Benefit provided such as quarters, electricity, water, sports recreational, medical benefits.</p> <p>It was observed the employment policy on good social practices regarding human rights in respect of industrial harmony was incorporated in MSPO Policy.</p> <p>The estate management has no objection to the workers joining or forming some collective agreement forum as long as within the legal requirements.</p> <p><b><u>Training and competency</u></b> Training plan 2023 shows 17 topics were delivered.</p> <p>Training records are available including attendance and training effectiveness evaluation.</p> <p>The record of training shown as a training matrix, kept as soft copies shows if the individual employee has attended training (marked as '2').</p> <p>Training needs of employees are identified as members of certain categories of workers, prior to the training plan and indicated in the Training Plan.</p> <p>An OFI previously raised on identifying the training needs for contractor has been addressed. Contractors are listed to be given awareness training on MSPO shown in the year 2024 Training Plan.</p>	
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		<p>Another OFI to include laws applicable to the estate operation to be given training is addressed. The training for the subject is planned for November 2024.</p> <p>A year training plan is shown, scheduled on a monthly basis. The actual date of training done is also indicated in the document.</p> <p>An OFI raised previously to elaborate the process of carrying the evaluation on the effectiveness of training by acquiring feedbacks from the trainees was found addressed. A Training Evaluation Form was filled up by the trainees to evaluate the trainer.</p> <p>The assessment on the effectiveness of training made for individual trainees by the trainers are kept in soft copies.</p>	
<b>Principle 5</b>	Environment, natural resources, biodiversity and ecosystem services	<p><b><u>Environmental management programme</u></b> The Estate's Sustainable Palm Oil Policy was signed by the General Operation Manager on 1<sup>st</sup> June 2018. The policy contains Top Management commitment towards sustainable production of palm oil, continuous improvement and compliance to legal requirement focusing on Environmental &amp; Biodiversity; Safety &amp; Health and Social aspects. The estate has been implementing the mitigation measures specified in the EIA approval document to prevent/minimize environmental pollution and conserve biodiversity, in accordance with the EIA approval conditions.</p> <p><b><u>Efficiency of energy use and use of renewable energy</u></b> An energy management plan is envisioned in which energy consumption is identified, recorded, monitored, and assessed for efficiency after which necessary action is taken for continuous improvement.</p> <p>Non-renewable energy consumption is closely monitored through the establishment of baseline values and trends in day-to-day usage. Energy Consumption Spreadsheet Form was established for monitoring purpose and maintained monthly. The spreadsheet will be related to FFB Delivery in order to monitor its Energy Efficiency. A consumption forecast also has been developed to aid in the long-term assessment of energy usage and energy efficiency.</p> <p><b><u>Waste management and disposal</u></b></p>	Minor Non-Conformity has been raised.

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		<p>A waste management plan for the estate identifies and documents all waste products and pollution sources. The wastes identified were mostly general, recyclable, and scheduled wastes. It detailed the waste product, pollution sources, mitigation measures, target, and person in charge. Domestic waste from households as well as empty chemical containers were identified as wastes.</p> <p>A relevant Standard Operating Procedure for the Handling of Used Chemicals was established, BLD87B-03-SH06REV1 covers hazardous chemicals as well as scheduled wastes. The scheduled wastes then will be collected by GVE Strategic Waste which is registered with Jabatan Alam Sekitar.</p> <p>The estate is committed in reducing the wastes by re-purposing/recycling pesticide mixture chemical containers and utilize them for other operation. By properly labeling the discarded HDPE pesticides containers, the recycling procedure adhered to national guidelines. Unused empty containers will be collected by registered collector.</p> <p>It was observed that the empty pesticide containers were properly disposed according to triple rinse procedure and stored/disposed accordingly.</p> <p>Dumping pit for disposal of domestic waste is available and located at B4 BLD 1.</p> <p><b><u>Reduction of pollution and emission</u></b></p> <p>The polluting activities assessment is done through Environment Management Plan and appropriate pollution-reduction action is formulated in EAIA and Environment Management Plan to mitigate the pollutants.</p> <p><b><u>Natural water resources</u></b></p> <p>Water management plan dated 2<sup>nd</sup> January 2019 have been developed to address management of water resources, all water resources aspects including mitigation action of issues regarding natural water resources.</p> <p>Rain water harvesting practice is applied in this estate. The rain water is utilized for external usage.</p> <p>Riparian zone along the streams/rivers are maintained to prevent water pollution.</p> <p>There is no river passing through the estate, except for the perimeter drains, which were constructed along estate boundaries.</p>	
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		<p><u>N/C No.3; MINOR (Principle 4.5.5.1)</u>  The Water Management Plan to maintain the quality &amp; availability of water resources is available but not effectively implemented. Based on site visit to Water Treatment Plant and document review, the following were noted that:  (1) Treated water tank was overflowing; and  (2) The main outlet pipe for water supply distribution to staff quarters and labour lines was leaking.</p> <p><b><u>Status of rare, threatened or endangered species and high biodiversity value area</u></b>  The estate underwent a Biodiversity and Ecosystem Assessment in December 2018 and the presence of wildlife, particularly RTE species is constantly monitored.</p> <p>Posters on protected wildlife and plant species were displayed at labour line and awareness program were conducted to raise their awareness. The estate also sets up signage on prohibiting hunting and fishing at strategic areas.</p> <p><b><u>Zero burning practices</u></b>  The estate has its Zero Burning Policy, established in 1<sup>st</sup> June 2018 and signed by Director, committing the company to zero burning practices in all operational areas as part of the plan to reduce air pollution.</p>	
<b>Principle 6</b>	Best practices	<p><b><u>Implementation of standard best practices / Site management</u></b>  Work Instructions referred as Technical Basic Policy Guideline.</p> <p>A previous OFI on establishing procedure on VOPs control was found addressed with work details stated in the weeding work instruction. Refer – BLD87B-04-ES11BREV0.</p> <p>Other OFI raised during the previous audit on establishing clear procedure on fertiliser application tools and caking fertiliser were addressed similarly with description stated in the manuring work instruction. Refer – BLD87B-04-ES06BREV1.</p> <p>Observation shows that the operation of crop have been sorted in the ramp, to ensure the FFB quality sent to the mill are of acceptable quality.</p> <p><u>Opportunity For Improvement (OFI) (Principle 4.6.1.1)</u>  Procedure of FFB Ramp reference BLD3-03-SH24REV0 is more of a safety work</p>	Opportunity For Improvement (OFI) has been raised.




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		<p>procedure. It would be an improvement to detail out the work standard on sorting and grading of FFB at the ramp.</p> <p>The estate is undulating to hilly, with the ground sufficiently planted with cover crops and acceptable ground weeds. Cut fronds are stacked appropriately on the tips of terraces.</p> <p>Field blocks are shown with visual identification, as signages showing the block number, hectarage, and year of planting. There is another additional signages shown on the task numbering to manage harvesting operational areas.</p> <p><b><u>Economic and financial viability plan</u></b> A business / Management Plan is available for the estate, from 2022 – 2026, shown as forecast and actual for 2022 and 2023.</p> <p>Replanting Programme had been established. However, the replanting project is yet to commence for the audited estate, for the management to decide. The first-year planting is in 1988, which is 36 years. The yield for 2023 was recorded to be 10.51mt/ha.</p> <p>Monthly monitoring reports are shown for every division showing the achievement of work done against budgets. These reports were prepared by respective staff, checked and verified by the Divisional Manager.</p> <p><b><u>Transparent and fair pricing dealing</u></b> Pricing of FFB are stated in a Contract Agreement for Sale and Purchase of FFB dated 1<sup>st</sup> January 2018 between Bintulu Lumber Development Sdn Bhd and Bintulu Lumber Development Sdn Bhd – Sawai Plantation specifying the pricing formula, statutory charges and payment.</p> <p>Payments were made to Bintulu Development Sdn Bhd according to the agreed contract.</p> <p>Sample of contract ref CF 15689 dated 25<sup>th</sup> October 2023 for transporting of FFB to the mill shows that agreed payments were made timely and according to the terms of the contract.</p> <p><b><u>Contractor</u></b> The contractor has signed a document agreeing to comply with MSPO requirements, dated 29<sup>th</sup> November 2023.</p> <p>Bintulu Lumber Development Sdn Bhd with</p>	
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		<p>Tang Liing Hung &amp; Sons Transport dated 25<sup>th</sup> October 2023, Contract Form No 15689 for transporting of FFB from BLD03 Estate to BLD Sawai Palm Oil Mill.</p> <p>A Work Completion Certificate (WCC) shows the work of the contractor are verified sufficiently. Signatures of the staff and manager are shown. The General Operation Manager approved the WCC.</p>	
<b>Principle 7</b>	Development of new plantings	<p>Not Applicable.</p> <p>Note: the whole Principle 7 is not applicable for this audit as new planting in the plantation areas is yet to be carried out.</p>	Not Applicable.

Based on the audit, it was apparent that:

The internal audit program has been fully implemented and demonstrates effectiveness as a tool for maintaining and improving the management system	✓
The management review process is adequate and effective.	✓
The organization has met its objectives and targets and monitored progress towards their achievement.	✓
The management system documentation confirms with the requirements of the MSPO audit standard.	✓

**4.5 PREVIOUS AUDIT FINDINGS – IF APPLICABLE**

Nonconformity identified during previous audits has been corrected and the corrective action continues to be effective	✓
Not adequately addressed nonconformity identified during previous audit activities and the specific issue has been re-defined in the nonconformity section of this report.	Nil

**4.6 EXISTING CERTIFICATION**

Currently are being certified to other certification schemes as below

<b>Current Certification</b> <i>(Please tick the certification you are currently certified)</i>			
	ISO 9001		HACCP
	EMS 14001		RSPO
	OHSAS 18001/ISO 45001		ISCC
	ISO 22001	x	Others: MS2530-3
	None		

**4.7 AUDIT SUMMARY AND RECOMMENDATION**

The audit team concludes that the organization fulfill the requirements of the MS 2530-3:2013 standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policy and objectives.



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The audit team recommends that, MSPO certificate to be maintained by submission and accept the corrective action plan and evidence of NCRs within the stipulated time frame to **Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)**.

Signed for and on behalf of  
Nesus Certification Sdn Bhd



.....  
(Jeffrey Denis Ridu)  
Lead Auditor  
Date: 01/02/2024



#### ACKNOWLEDGEMENT OF INTERNAL RESPONSIBILITY AND CONFIRMATION OF AUDIT FINDINGS


This is to acknowledge and confirm the audit described in this report and the acceptance of the contents and findings in this audit report.

Signed for and on behalf of  
**Bintulu Lumber Development Sdn Bhd (BLD Sawai Estates)**



.....  
(Chao Kuong Ping)  
General Operations Manager  
Date: 02/02/2024

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**APPENDIX A: AUDIT FINDINGS**

Refer to the Attachment (Appendix A)

**APPENDIX B: CORRECTIVE ACTION PLAN & EVIDENCE**

Refer to the Attachment (Appendix B)

**APPENDIX C: AUDIT PLAN**

Refer to the Attachment (Appendix C)

**End of Report**

NESUS CERTIFICATION