

**NESUS CERTIFICATION SDN BHD**



# **MSPO CERTIFICATION SUMMARY REPORT**

FOR  
**TITAN GREENVIEW SDN BHD & GROUP**

WARGA HARTAMAS SDN BHD (837049-D)  
PRISMA BUMIMAJU SDN BHD (1196324-H)

Date: 28<sup>th</sup> February 2024

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**MSPO Certification Summary Report**

	Company Name:	Titan Greenview Sdn Bhd & Group
	Certifying Unit:	a) Warga Hartamas Sdn Bhd estate b) Prisma Bumimaju Sdn Bhd estate
	Client Number:	NSC-13-10-21/MSPO
	Audit Type:	Individual / Surveillance 2 Year 3 Audit

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**Abbreviations**

<b>CHRA</b>	Chemical Health Risk Assessment
<b>CPO</b>	Crude Palm Oil
<b>CSR</b>	Corporate Social Responsibility
<b>DOE</b>	Department of Environment
<b>EFB</b>	Empty Fruit Bunch
<b>EIA</b>	Environment Impact Assessment
<b>FFB</b>	Fresh Fruit Bunch
<b>GMP</b>	Good Milling Practices
<b>GPS</b>	Global Positioning System
<b>GAP</b>	Good Agriculture Practices
<b>ISO</b>	International Standard Organization
<b>MPOB</b>	Malaysian Palm Oil Board
<b>MPOCC</b>	Malaysia Palm Oil Certification Council
<b>MSPO</b>	Malaysia Sustainable Palm Oil
<b>NC</b>	Non Conformity
<b>OFI</b>	Opportunities For Improvement
<b>OSH</b>	Occupational Safety and Health
<b>P&amp;C</b>	Principle and Criteria
<b>PK</b>	Palm Kernel
<b>POME</b>	Palm Oil Mill Effluent
<b>PPE</b>	Personal Protective Equipment
<b>RTE</b>	Rare, Threatened and Endangered Species
<b>SDS</b>	Safety Data Sheet
<b>SIA</b>	Social Impact Assessment
<b>SOP</b>	Standard Operating Procedure

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## 1. INTRODUCTION

**Titan Greenview Sdn Bhd & Group** has commissioned Nesus Certification Sdn Bhd to conduct annual **Surveillance 2** audit for its oil palm plantations according to MS 2530-3:2013 Part 3 General Principles for Oil Palm Plantations and Organized Smallholders.

### 1.1. Objective

The objective of this **surveillance 2** audit is to assess the oil palm plantations by an independent certification body with the aim for compliance of the standards.

### 1.2. Scope

Any changes in scope      Yes ☐      No ☒

The certification is based on the documentation established by **Titan Greenview Sdn Bhd & Group**. The supporting documents provided to the audit team as well as information received by means of interviews, background investigation and site assessment.

The documents and information are reviewed against the requirements and criteria based on MS 2530-3: 2013 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders. Nesus Certification Sdn Bhd has employed a risk-based approach in the audit, focusing on the identification of significant risks and reliability of the assessment and reporting.

The following references are used as part of the assessment; the compliance of the requirements of the guidelines applied are checked.


1. Malaysian Sustainable Palm Oil Part 3: General Principles For Oil Palm Plantations And Organized Smallholders audit guidance;

### 1.3. Appointment and Qualification of team members

The audit team appointed consists of the team leader and team members. The team contributes to the review of documents, assessment of the project activity and preparation of this report.

Audit:	Date:	Audit Team	
Surveillance 2 Year 3	29 <sup>th</sup> - 31 <sup>st</sup> January 2024	Lead Auditor	<b>Jeffrey Denis Ridu</b> ; Certified MSPO SCCS Auditor (SGS Malaysia), Certified Lead Auditor QEHS (SGS Malaysia), Certified MSPO Auditor (SGS Malaysia), MSc Plantation Management (UPM), BS Agbusiness (Iowa State University, USA), DPIM (ITM Perlis); 25 years working experience related to palm oil; Site & documentation audit and interview based on Principles 1 to 7 of MS 2530-3:2013.
		Auditor 1	<b>Jiram Sidu</b> ; Certified Lead Auditor QEHS (SGS Malaysia), Certified MSPO Auditor (SGS Malaysia), MSc Science and Rural Resources and Environmental Policy (UK), BSc (Hons) Social Science (USM); More than 40 years experience in agriculture and environment management field; Site & documentation audit and interview based on Principles 1 to 7 of MS 2530-3:2013.

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<b>Clients Review:</b>	Mr Loo Siong Ching	<b>Date:</b>	04 <sup>th</sup> March 2024
<b>Peer Reviewer 1:</b>	-	<b>Date:</b>	-
<b>Peer Reviewer 2:</b>	-	<b>Date:</b>	-
<b>Certification Decision Panel:</b>	Monica Mone Lubong	<b>Date:</b>	11 <sup>th</sup> March 2024
<b>Approved by CM:</b>	Dickens Anak Mambu	<b>Date:</b>	11 <sup>th</sup> March 2024

**5 Years Audit Programme**

Planned month & year	S1 Date: 19-20/11 /2021	S2 Date: 17-19/01 /22	SA1 Date: 26/03/23	SA2 Date: 26/03/24	SA3 Date: 26/03/25	S4 Date: 26/03/26	RA Date: 26/11/26
Internal audit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Stakeholder consultation / survey	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Use of logo	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Follow-up from previous audit finding	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.1 Management Commitment &amp; Responsibility</b>							
4.1.1 MSPO Policy	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.2 Internal audit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.3 Management review	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.1.4 Continual improvement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.2 Transparency</b>							
4.2.1 Transparency of information and documents relevant to MSPO requirements	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.2.2 Transparent method of communication and consultation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.2.3 Traceability	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.3 Compliance to legal requirements</b>							
4.3.1 Regulatory requirements	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.3.2 Land use rights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.3.3 Customary rights	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.4 Social responsibility, health, safety and employment condition</b>							
4.4.1 Social impact assessment (SIA)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.2 Complaints and grievances	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.3 Commitment to contribute to local sustainable development	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.4 Employees safety and health	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.5 Employment conditions	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.4.6 Training and competency	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.5 Environment, natural resources, biodiversity</b>							
4.5.1 Environmental management plan	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.2 Efficiency of energy use and use of renewable energy	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.3 Waste management and disposal	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

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4.5.4 Reduction of pollution and emission	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.5 Natural water resources	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.6 Status of rare, threatened, or endangered species and high biodiversity value area	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.5.7 Zero burning practices	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.6 Best practices</b>							
4.6.1 Site management	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4.6.2 Economic and financial viability plan	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>4.7 Development of new planting (not applicable)</b>							
4.7.1 High biodiversity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.2 Peat land	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.3 Social and Environmental Impact Assessment (SEIA)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.4 Soil and topographic information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.5 Planting on steep terrain, marginal and fragile soils	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7.6 Customary land	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Note:**

Legend:

☒ - plan to cover & covered

S1 - Stage 1


SA - Surveillance assessment (not more than 12 months from certification decision date)

☐ - for uncover

S2 - Stage 2

RA - Reassessment (4 months before certificate expiry)

Audit Stage	S1	S2	SA1	SA2	SA3	SA4	RA
Year	1	1	2	3	4	5	6
Plan	19-20/11/21	17-19/01/22	26/03/23	26/03/24	26/03/25	26/03/26	26/11/26
Actual	19-20/11/21	17-19/01/22	13-15/02/23	29-31/01/24			
Team Leader	Dickens Mambu	Dickens Mambu	Jeffrey Denis Ridu	Jeffrey Denis Ridu			
PR 1	-	George Akam	-	-			
PR 2	-	Rohana	-	-			

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## 2. METHODOLOGY

The audit approach consists of the following steps:


- Contract review;
- Appointment of team members and technical reviewer;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Audit planning;
- Background investigation, desk review of submitted documents;
- On-Site assessment, interviews with operational personnel, stakeholders and its contractors through phone call; review of documentation;
- On-site reporting
- Resolution of non-conformance (NC) (if any)
- Draft audit reporting
- Technical review
- Final audit reporting
- Peer review (if any)
- Address Peer Review Comments (if any)
- Certification Decision Panel (CDP)
- Final approval and issuance of certificate.

### Surveillance Audit:

**Surveillance 2** audit was conducted on **29<sup>th</sup> - 31<sup>st</sup> January 2024** which covers the following activities but not limited to below:

- On-site inspection, observations and review plantation documents for compliance to relevant Principles & Criteria of the applied standard;
- Interview operation personnel for understanding for the work assigned;
- Reviewed revised and updated documentation established and implemented;
- Operating records;
- Training records;
- Reports established;
- Work plans established;
- Review and closed out of non-conformance raised during **Surveillance 1** audit;
- Assessment reporting;

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**On-site Assessment**

The audit of the plantation was conducted according to the MS 2530-3:2013 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders.

The methodology for objective evidence collection was through documentation review, monitoring data and site assessment. The audit evidence obtained was based on a sample of the information; thereby introducing an element of uncertainty. Checklists and questionnaires were used to guide the collection of information. The comments made by external stakeholders were taken into account in the assessment.

**Non-conformance:**

On the basis of the desk review, evidences presented during the audits, non-conformance (NC) Major, Minor and Observation may be raised during the audit.

Major non-conformance shall be addressed and responded within 90 days from closing date of audit. For minor non-conformance, an action plan need to be submitted within 30 days from closing date of audit for review and acceptance. Implementation of Minor NC will be reviewed and verified during the next audit.

**Site Sampling****Sampling Methodology and Risk Determination**

$$S = r \sqrt{n}$$

Where:

S = Sample size


R = risk factor

N = number/ size of the certification unit.

According to risk assessment, Titan Greenview Sdn Bhd & Group estates are considered low risk. Therefore;

$$\begin{aligned} S &= (1.0)(\sqrt{3}) \\ &= 1.7321 \\ &= 2 \end{aligned}$$

The estates that will be audited are Warga Hartamas Sdn Bhd and Prisma Bumimas Sdn Bhd.

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### 3. ORGANIZATION INFORMATION

This report presents the results of the certification assessment at **Titan Greenview Sdn Bhd & Group** on **29<sup>th</sup> - 31<sup>st</sup> January 2024** by Nesus Certification Sdn Bhd. The purpose was to assess the operations of **Titan Greenview Sdn Bhd & Group** against the requirements of the Malaysian Sustainable Palm Oil (MSPO) certifications.

The estates from **Titan Greenview Sdn Bhd & Group** that will be assessed are **Warga Hartamas Sdn Bhd** with **288.07 hectares** of area and **Prisma Bumimaju Sdn Bhd** with **484.84 hectares** of area. **Warga Hartamas Sdn Bhd** first planting was in **2014** and **Prisma Bumimaju** first planting was in **2016**. **Titan Greenview Sdn Bhd & Group** will apply the certification of MS2530-3 as the estates are committed to become a Sustainable Palm Oil producers.

Table 1: Information of Estate Being Audited


Name of estates	Location	Coordinates	
		Lat.:	Log.:
Warga Hartamas Sdn Bhd	Sungai Selezau, Pandan, Sebauh, 97100 Bintulu, Sarawak	2.9626	113.4503
Prisma Bumimaju Sdn Bhd	Sungai Selezau, Pandan, Sebauh, 97100 Bintulu, Sarawak	3.0219	113.4547

Table 2: Supply Base Area Statement

Area Statement (Ha)				
Estate	Titled Area (Ha)	Planted (Ha)	Conservation / HCV (Ha)	Others (Ha)
Warga Hartamas Sdn Bhd	288.07	266.98	0	21.09
Prisma Bumimaju Sdn Bhd	484.84	448.36	0	36.48

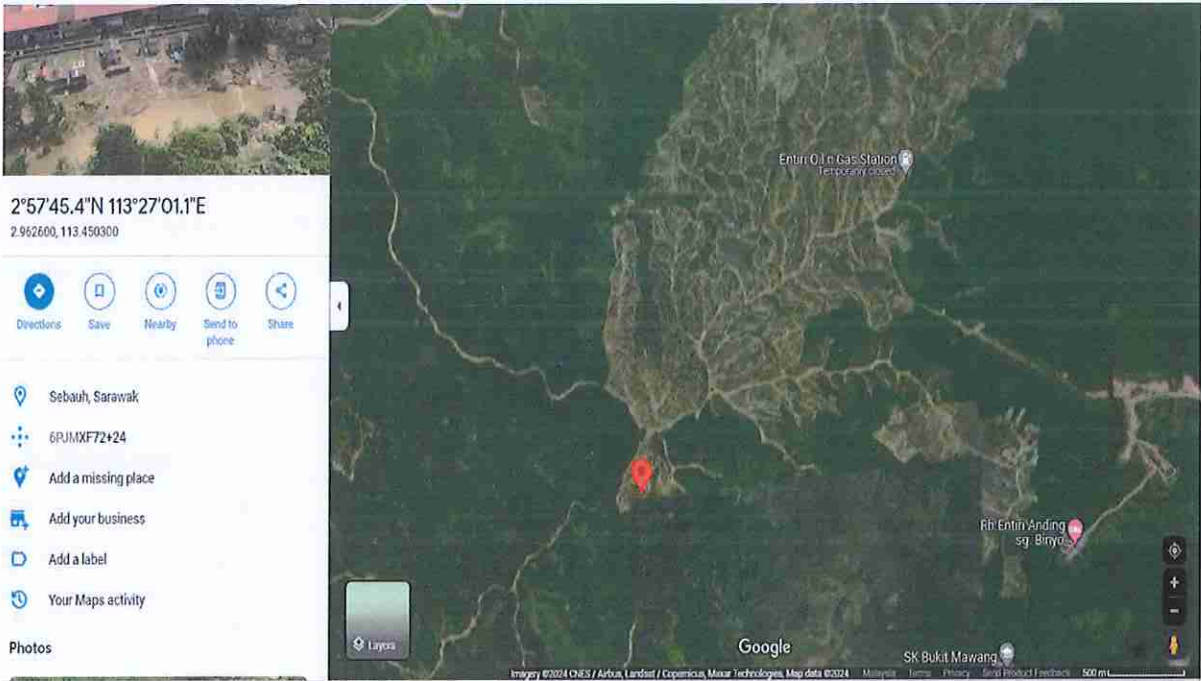
Table 3: FFB Production

Estate	FFB Production (Mt)	
	Year 2023 (Actual)	Year 2024 (Projection***)
Warga Hartamas Sdn Bhd	891.62	1,602.00
Prisma Bumimaju Sdn Bhd	1,641.21	4,035.00

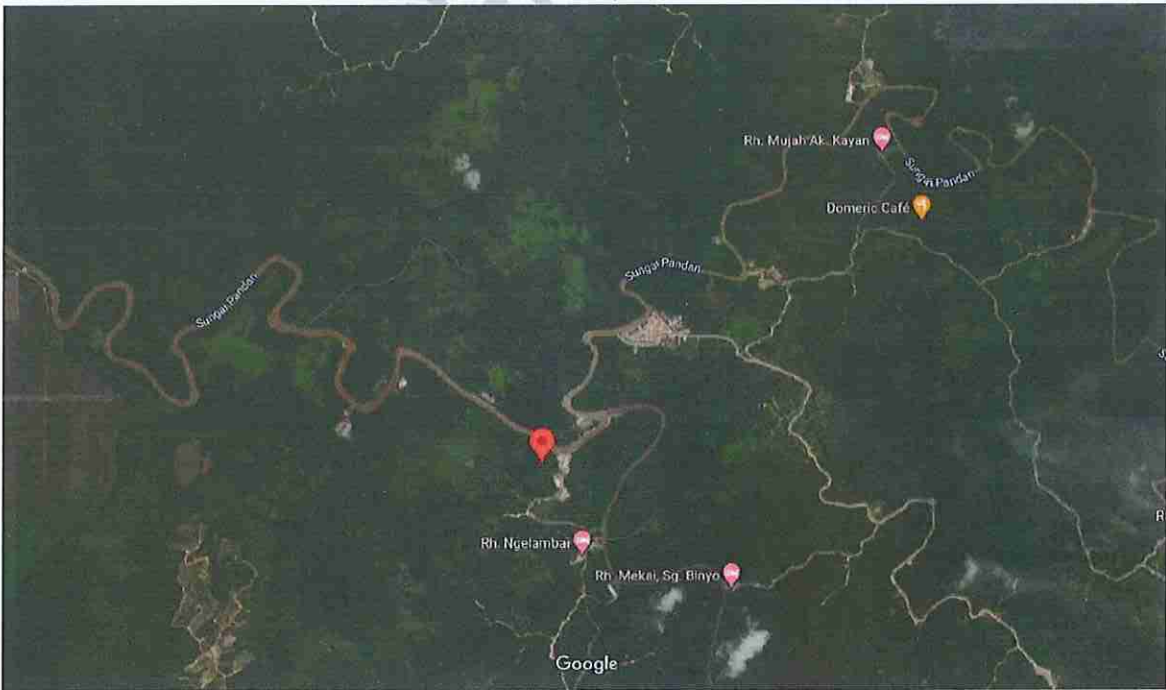
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Location Map of the Production Unit

Warga Hartamas Sdn Bhd



Prisma Bumimaju Sdn Bhd



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## 4. AUDIT ASSESSMENT

### 4.1 Surveillance Audit

The objective of the audit is to assess the activities of the plantation are in compliance with MS 2530-3 Part 3 General Principles For Oil Palm Plantations And Organized Smallholders.

#### 4.1.1 Surveillance 2

The **Surveillance 2** audit was conducted on **29<sup>th</sup> - 31<sup>st</sup> January 2024**.

During the **Surveillance 2** audit, there were **0 Major, 1 Minor and 2 OFI findings** being raised. The non-conformances raised during the audit were closed out by means of documents review that were established, revised and implemented appropriately and preventive actions taken by the estate.

During this audit, the minor non-compliance raised in the previous annual surveillance audit has been reviewed by the audit team by means of inspection of estate activities, conducted interviews, reviewed and verified documents that were established, corrected and implemented appropriately by the estate team. The corrective measures implemented were verified as appropriate.

For details of the assessment, refer to the summary of assessment for each indicator in section 4.4 of this report.


### 4.2 Stakeholders' Consultation

Nesus Certification Sdn Bhd, has notified the stakeholder as to accommodate stakeholder's consultation and communication for **Titan Greenview Sdn Bhd & Group** to provide comments. As at audit date on **29<sup>th</sup> - 31<sup>st</sup> January 2024**, there were no adverse comments received.

Table 5: Stakeholder Consultation for Warga Hartamas Sdn Bhd & Prisma Bumimaju Sdn Bhd

Stakeholders Categories	Stakeholder's Input / Comments	Clients Feedback / Response
Buyer: DD Palm Oil Mill Sdn Bhd	Have a good business relationship and committed with MSPO implementation. No issues arise.	Maintain the good business relationship.
Worker: Representative: General Worker	Happy with workplace and remuneration.	Estate always focuses on employee welfare and well being management.
Local Community: Tuai Rumah	No issue arise. Have a good relationship with estate.	Maintain Good relationship with local community.

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Supplier: Malaysia NPK Fertilizer Sdn Bhd	Supplier has no issues throughout their business relationship.	Satisfied with their business dealing.
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**4.3 SUMMARY OF FINDINGS****Principle and Criteria Assessment Summary**

The assessment team conducted a thorough assessment of each principle and criteria. Over the 5 years' period of the certificate cycle, there will be 4 annual surveillance audits where all criterion will be assessed. Evidences are sought for conformity with the MSPO 2530-3:2013. The summary of the assessment can be seen below, where the "Findings/Comments" column reflects the findings in accordance with each criteria and indicator or evidences and when non conformity is found. Summary of the non-conformity can be found below.

**4.4 COMMENT ON COMPLIANCE STATUS, POSITIVE OBSERVATION & OPPORTUNITIES FOR IMPROVEMENT**

Principle	Description	Comment	Conformity
<b>Principle 1</b>	Management Commitment Responsibility	<p><b>Policy on Implementation of MSPO</b> It was observed the policy of MSPO was implemented, which was signed by Madam Yvone Foi Nyuk Ngo, Director, dated 01<sup>st</sup> October 2021. The applicable policy was listed as below: a) Policy Statement for Zero Burning b) Occupational Safety and Health Policy c) Respecting Human Rights Policy d) Policy Statement for No Child Labour e) Environmental &amp; Biodiversity Policy The policy covers Titan Greenview, Warga Hartamas &amp; Prisma Bumimaju.</p> <p>The policies were revised and signed by the Director, Tan Sri Yee Ming Seng dated 03<sup>rd</sup> January 2023. Another revision was carried out to be also in compliance with the 2022 standard. The revised policies signed by Tan Sri Yee Ming Seng dated 08<sup>th</sup> January 2024.</p> <p><u>N/C No.1: Opportunity For Improvement (OFI) (Principle 4.1.1.1)</u> It would be an improvement to update all relevant policies to meet the 2022 standard requirements such as: (1) Anti-bribery policy; (2) Ethical conduct policy; (3) Policy to be general and not limit to part 3-2; (4) Prevention of sexual harassment</p>	Opportunity For Improvement (OFI) and Minor Non-Conformance have been raised.

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policy;  
(5) No forced labour and child labour policy.

**Internal Audit**

The internal audit was conducted on 17<sup>th</sup> January 2024. It was observed the MSPO internal audit procedures was available during audit conducted. As a result there were 3 findings indicated and closed accordingly.

The internal audit procedures and audit results were documented in the Internal audit file. The file of procedures TGPBWHSB-PROC-IA (1.0). The audit results dated 17<sup>th</sup> January 2024 was sighted in the file with the findings statement & closing evidence. Checklist of areas audited was sighted in the latest Internal Audit (IA).

The internal audit report was made available to the management for review and necessary decisions.

**Management Review**

The management review meeting was held on 25<sup>th</sup> January 2024 at the management office.

In the minutes of Management review, the agenda includes

1. MSPO Internal Audit
2. Resources
3. Training
4. Continual Improvement

The management review covers Titan Greenview, Warga Hartamas & Prisma Bumimaju.

**Continual Improvement**

A continual improvement plan has been established and updated but omitted some of the pressing issues.


**N/C No.2: MINOR (Principle 4.1.4.1)**

A continual improvement plan has been established and updated but omitted some of the pressing issues.

The need to get MPOB licensees for the 3 estates as a pre-requisite towards legalization of foreign workers were not highlighted in CIP. The MPOB licence for Titan Greenview has been issued while the other two are still pending.


Example of improvement practices as per mention by the estate is on MSPO documentation record. The company has established a management system to improve on a documentation process

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		<p>/ record keeping &amp; update information. The filing system as per following the documents standard. The document system following the document number and update version.</p> <p>No new techniques or technology has been implemented yet. If there are any new technology in future, the technology provider will provide the necessary training to the staff &amp; workers.</p>	
<b>Principle 2</b>	Transparency	<p><b><u>Transparency of documents relevant to MSPO requirements</u></b></p> <p>The estate shall communicate with stakeholders as per its SOP for Transparency and Traceability, Ref, TGPBWH SOP-TR Version 2, Rev. 03<sup>rd</sup> January 2023. Communication with stakeholders is the responsibility of its social liaison officer, Mr Tony Lau Chung Yat. His appointment letter was signed by Yvonne Foi Nyuk Ngo, Director, dated 03<sup>rd</sup> January 2023.</p> <p>The grievance and complaints form were available at the office area, and currently no complaint recorded.</p> <p>Any information can be obtained from the management upon request except those limited by commercial confidentiality or disclosure that could result in negative social or environmental impacts.</p> <p><b><u>Transparent method of communication and consultation</u></b></p> <p>It was observed that the SOP was applicable to Titan Greenview Sdn Bhd and the group - Prisma Bumimaju and Warga Hartamas Sdn Bhd.</p> <p>The management has appointed Mr Tony Lau Chung Yat as Social Liaison Officer, Appointment letter dated 03<sup>rd</sup> January 2023 was signed by Director, Mdm Yvonne Foi Nyuk Ngo.</p> <p>The responsibility of Social Liaison officer includes Communication with locals on any issue pertaining estate matters; undertaking CSR Works; Record / Organize stakeholders meeting, and Report to management on any serious matters on stakeholder issues.</p> <p>The stakeholders list available for both estates and updated on 08<sup>th</sup> January 2024. The list included relevant</p>	Complied.

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		<p>government agencies, MPOCC, Neighbouring estates, project participants (Landowners), supplier and FFB Collection center – DD Palm Oil Mill.</p> <p>Internal stakeholder such as transporter company, workers, management representative also listed in stakeholder list. This covers all three estate in the group.</p> <p>Stakeholder engagement was done on 17<sup>th</sup> January 2024 through its Supplementary SIA where community leaders, neighbouring estates and workers were interviewed and consulted. Records verified during the site audit.</p> <p><b>Traceability</b> The management of both estates has established its Standard Operation Procedure (SOP) for Transparency and Traceability, Doc. TGPBWH SOP-TR-V.2 (Rev. 03<sup>rd</sup> January 2023). Based on the procedure, the estates are in compliance with the requirements for traceability of its products.</p> <p>The estates management has appointed Ms Jelandang Ak Atin as its Traceability officer as per letter signed by Mdm Yvonne Foi Nyuk Ngo, Director, dated 03<sup>rd</sup> January 2023.</p> <p>The traceability system will be checked by the traceability officer and reported to the management (Manager) for continual effectiveness. This covers all three estate in the group.</p>	
<b>Principle 3</b>	Compliance to legal requirements	<p><b>Regulatory requirements</b> The estate is operating in compliance with local, state, national, and ratified international laws and regulations. The estate's appointed legal officer is in charge of monitoring compliance. If there are any changes, estates management will be notified so that appropriate adjustments can be made.</p> <p>Both Warga Hartamas Sdn Bhd and Prisma Bumimaju Sdn Bhd has yet to own MPOB licenses during the audit as they are still in the process of application. Only Titan Greenview Sdn Bhd has MPOB licence (No. 622324002000), validity: 30<sup>th</sup> November 2023 - 31<sup>st</sup> October 2024.</p>	Complied.

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		<p>The management managed to show list of all laws applicable to their operations in a Register of Applicable Laws, Standards and other Requirements Applicable to Sarawak.</p> <p>The legal register, TGPBWH-LGR Ver.2.0, has been updated on 03<sup>rd</sup> January 2023.</p> <p><b><u>Legal land use rights</u></b> Joint Venture Agreement (Titan Green View Sdn Bhd and Landowners) are available and verified.</p> <p>It was sighted that the locality plan was included in the agreement. The reference number: Pelan 'E1'.</p> <p><b><u>Customary rights</u></b> The land where the estate is operating are not encumbered by customary rights.</p>	
<b>Principle 4</b>	Social responsibility, health, safety and employment condition	<p><b><u>Social Impact Assessment</u></b> The Social Impact Assessment for Titan Greenview, Prisma Bumimaju &amp; Warga Hartamas version 1(Update2021) was sighted. Procedure for the SIA is TGPBWH-PROC-SIA 1.0.</p> <p>A Supplementary Social Impact Assessment was updated dated 17<sup>th</sup> January 2024. Questionnaires and data collection still ongoing with some done dated 17<sup>th</sup> January 2024.</p> <p><b><u>Complaints and grievances</u></b> It was observed the Complaint &amp; Grievance Procedure has been revised as per Revision TPBP PROC-CG Version 3.0 dated 03<sup>rd</sup> January 2023. The Grievance and Complaint form was made available at the front of estate office.</p> <p>It was observed the complaint box &amp; forms are available at the site office.</p> <p>Stakeholder engagement was done on 17<sup>th</sup> January 2024 through its Supplementary SIA where community leaders, neighbouring estates and workers were interviewed and consulted. Records verified during the site audit. The complaints and grievance procedure was made known to stakeholders.</p> <p><b><u>Commitment to contribute to local sustainable developments</u></b> The estate management has shown</p>	Complied.

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		<p>their commitment towards local communities through employment of locals.</p> <p><b><u>Employees safety and health</u></b></p> <p>The group estates has established an Occupational Health &amp; Safety Policy. The policy had been signed by Madam Yvone Foi Nyuk Ngo, Director on 01<sup>st</sup> October 2021.</p> <p>All operation risk were assessed and documented in the HIRARC Form. The HIRARC showed 19 items – FFB transporter / ramp / new development / road maintenance / creche / drivers / Covid 19; SW store reviewed 08<sup>th</sup> January 2024 – 07<sup>th</sup> November 2025.</p> <p>c) Safety training for employees have been conducted; records of the training are available in Training Attendees Records. Example of safety training conducted for both TGSB &amp; PBSB as below:</p> <ul style="list-style-type: none"> <li>i. HIRARC training; 17<sup>th</sup> November 2023; 7 attendees;</li> <li>ii. OSH training; 11<sup>th</sup> December 2023; 14 attendees;</li> <li>iii. PPE training; 15<sup>th</sup> November 2023 attendees.</li> </ul> <p>Annual training plan sighted during audit for 2024.</p> <p>SDS was available at chemical store. SDS was reviewed and practices are in accordance to the requirement.</p> <p>PPE have been provided to the general workers in accordance to the HIRARC mentioned. The workers will sign for any PPE issued to them in the PPE Issuance Record.</p> <p>The estates have established SOP for Chemical Handling Procedure dated 01<sup>st</sup> December 2021 and updated in 2023. The SOP is regarding requesting of Chemical, Chemical Storage, Chemical Transporting, Chemical Handling and Chemical Spillage.</p> <p>SOP on Accident investigation &amp; reporting was made available. An emergency preparedness and response procedure was also made available. Emergency respond team and their phone numbers are available and displayed at office &amp; store.</p> <p>Basic first aid kits such as alcohol swab,</p>	
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		<p>bandage, antiseptic cream and handy plaster are made available. It was sighted at housing complex (Titan) and site office.</p> <p>There has been no accident recorded in the estates since no accidents had happened.</p> <p><b>JKKP 8:</b>          (1) Warga Hartamas Sdn Bhd; No. Rujukan: JKKP 8/168187/2023; Date of submission: 19<sup>th</sup> January 2024; Av. Total workers: 15.          (2) Prisma Bumimaju Sdn Bhd; No. Rujukan: JKKP 8/168181/2023; date of submission: 19<sup>th</sup> January 2024; Av. Total workers: 23</p> <p><b>Employment conditions</b>          It was observed the Respecting Human Rights Policy was sighted in the estate. The policy committed to meet:          i. Promotes human rights          ii. Promote safe, healthy and harmonious working environment free of sexual harassment          iii. Practice no discrimination          iv. Provide appropriate training for its employees          v. Uphold the right of freedom of association and eliminate all forms of forced and child labour          vi. Incorporated environmental factors in business decision.          The policy was displayed at the notice board at the estate office.</p> <p>The top management of Titan Greenview and group are committed to implement the equal opportunity within their organization. Their commitment is clearly described within the statement indicated in the Respecting Human Rights Policy established by the management dated 01<sup>st</sup> October 2021.</p> <p>There were no evidences of any form of discrimination based on race, national origin, religion, gender, union and political affiliation and is covered in the policy as well.</p> <p>The payroll and pay slip records of employees showed that all employees are paid with the basic salary in compliance with the local minimum wages requirements.</p> <p>Evidence of verified contracts were sighted.</p>	
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	<p>Observed that the working hours and breaks for each employee is indicated in the employment contract that comply with the legal requirements.</p> <p>Other forms of social benefits are offered by the employer to employees, their families or the community such as festival bonus, incentives for target achievement, free medical expenses and house renovation allowances.</p> <p>Workers staying at the quarters provided. From site visit, there is 4 block of housing for Warga Hartamas &amp; Prisma Bumimaju.</p> <p>Sexual Harassment Policy available and sighted at the notice board. The policy was signed by Director dated 01<sup>st</sup> October 2021. From interview with Mdm Jelandang Atin, the women workers has been informed about the policy and there is no sexual harassment &amp; domestic violence recorded. Sexual harassment procedure Ref: TG PB-PROC-SH ver 1.0.</p> <p>The group of companies (Titan Greenview, Prisma Bumimaju &amp; Warga Hartamas Sdn Bhd) has established a Respecting Human Rights Policy with a statement which include "Uphold the right of freedom of association and eliminate all forms of forced and child labor". The policy has been signed by the Director on 01<sup>st</sup> October 2021.</p> <p>A Policy Statement for No Child Labour was sighted, signed by the Director dated 01<sup>st</sup> October 2021. There is no child labor issue in the estate from interview and observation.</p> <p><b><u>Training and competency</u></b> It was observed from documents, the training was conducted through circulation, which are for Titan Greenview Sdn Bhd &amp; Prisma Bumimaju Sdn Bhd: (1) Forced Labour &amp; Child Labour; 11<sup>th</sup> December 2023; Attendees: 14; (2) HIRARC training; 15<sup>th</sup> &amp; 17<sup>th</sup> November 2023; total attendees: 31; (3) OSH training; 11<sup>th</sup> December 2023; 14 attendees; (4) PPE training; 15<sup>th</sup> November 2023; 23 attendees;</p> <p>Warga Hartamas Sdn Bhd, together</p>	
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		<p>with Titan Pelita Binyo Pandan Plantation Sdn Bhd:</p> <p>(1) Forced Labour &amp; Child Labour; 05<sup>th</sup> December 2023; Attendees: 11;</p> <p>(2) Environmental training &amp; meeting; 20<sup>th</sup> March 2023; 18-21 attendees (Also for TGSB);</p> <p>(3) OSH training; 05<sup>th</sup> December 2023; 27 attendees.</p> <p>The Training Needs Analysis for all workers at Prisma Bumimaju and Titan Greenview were available.</p> <p>It was observed the yearly training programme for 2024 has been prepared for Warga Hartamas Sdn Bhd, Prisma Bumamaju Sdn Bhd and Titan Greenview Sdn Bhd on 08<sup>th</sup> January 2024, Ref: WHPBTG TNG PLN ver 1.0.</p>	
<b>Principle 5</b>	Environment, natural resources, biodiversity and ecosystem services	<p><b><u>Environmental management programme</u></b></p> <p>Titan Greenview Sdn Bhd group, including Warga Hartamas Sdn Bhd &amp; Prisma Bumimaju Sdn Bhd (TGWHPB) has its ENVIRONMENTAL &amp; BIODIVERSITY POLICY, Doc. No.: TGWHPB-POL EBP Version 1.0, signed by Tan Sri Yee Ming Seng (Rev. 03<sup>rd</sup> January 2023). Based on the Policy, the estates are committed to sustainable development by complying to Malaysian Sustainable Palm Oil (MSPO) Certification guidelines and will achieve this through regular performance monitoring and measuring, implementation of best environmental practices and conserving biodiversity. The Policy is available &amp; displayed at all Estates labour lines.</p> <p>The Environmental Management Plan for both estates have been prepared and covered all operations in the estates, Doc. PBSB: EMP and WHSB: EMP.</p> <p>The EMP is to ensure that all necessary mitigating measures are identified &amp; implemented to protect environment &amp; comply with environmental regulations.</p> <p>Environmental Improvement Plan is incorporated into the EAEI. Significant environmental impact was derived from the environmental impact evaluation. Those activities evaluated as significant were then monitored using the mitigation measure established for each activity where the significant impacts occurred.</p>	<p>Opportunity For Improvement (OFI) has been raised.</p>

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		<p>The environmental aspects in the continual improvement Plan include maintaining the buffer zone areas, prevention of pollution and awareness on protection of endangered species. Several buffer areas were sighted along estate main road.</p> <p>The management has organised its meeting on environment with its employees. Based on Minutes of meeting cum training on environment, the last meeting was held on 28<sup>th</sup> August 2023 with 36 staff &amp; workers in attendance.</p> <p>Besides, Environmental issues have always been discussed during the operation meeting and morning rollcall.</p> <p><b><u>Efficiency of energy use and use of renewal energy</u></b></p> <p>Diesel purchased from neighbouring estate, Mutiara Pelita Genaan (Same management). It was also sighted within their improvement plan, the estate management will incorporate solar energy for their main facilities.</p> <p>The diesel usage is recorded and closely monitored for the Titan Greenview Sdn Bhd - Prisma Bumimaju &amp; Warga Harta Mas S/B, usage.</p> <p>Solar panels are used for main facilities to supplement the Genset.</p> <p><b><u>Waste management and disposal</u></b></p> <p>Waste Management Plan available for review. All waste products and sources of pollution identified and documented as per "TGPBWH Waste Management, Rev. 08<sup>th</sup> January 2024. Generally, the wastes identified were of general, recyclable and scheduled wastes.</p> <p>It had listed the waste product, sources of pollution, mitigation measures, target, and person responsible. Among the wastes that were identified include domestic wastes from household, empty chemical containers, etc.</p> <p>Procedure for Waste Management, TGPBWH-Waste Management, Rev. 08<sup>th</sup> January 2024 available.</p> <p>Waste management and disposal plan to avoid or reduce pollution had been documented and implemented. Procedures and guideline were used to</p>	
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	<p>guide the waste disposal activities and to reduce pollution during routine operation.</p> <p>During site inspection to its Gensets at labour quarters in both estates, Oil spillage was detected.</p> <p><u>N/C No.3; Opportunity For Improvement (OFI) (Principle 4.5.3.2)</u> Containment bund should be constructed around genset areas to prevent soil contamination from any oil spillage.</p> <p>Procedure for Chemical Handling Including Triple Rinse Procedure available. Empty pesticide containers observed were punctured and disposed in an environmentally and socially responsible way, such that there is no risk of contamination of water sources or to human health.</p> <p>Procedure for Triple Rinse Procedure for empty pesticide containers available &amp; being practised by estate workers.</p> <p>Empty pesticide containers were not disposed in an environmentally and socially responsible way, such that there is no risk to human health.</p> <p>Domestic wastes are regularly collected and brought to the dumping pit at Titan Pelita Binyo Pandan Estate, which is nearby. As such, dumping Site is not available in the two estates.</p> <p><b><u>Reduction of pollution and emission</u></b> Assessment of all polluting activities were included in the EAIA. There was no workshop in both estates as any repair and servicing of their vehicles/machineries will be done at Mutiara Estate (main estate under the same management).</p> <p>Only Gensets are available for use at Labour Quarters.</p> <p>Action Plan to reduce identified significant pollutants included in the EAIA.</p> <p><b><u>Natural water resources</u></b> Procedure for Natural Water Resources, Doc. TGPBWH Natural Water Resources Plan, Revised 08<sup>th</sup> January 2024 available and applicable</p>	
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		<p>to the three estates. The Natural Water Resources Plan is to ensure sustainable development and management of water resources.</p> <p>The water management plans were more towards soil water conservation, pollution prevention and domestic use. The management plan covered dry spell/shortage and in case of water pollution.</p> <p>Workers were advised to conserve water. Water from process was reused for cleaning. Water from triple rinsing of pesticide containers was reused for spraying. Rainwater harvesting using tanks are used for water supply for Domestic Use.</p> <p>All terraces were designed for moisture conservation and road side drainage also been maintained to channel all the water to the fields.</p> <p>Estate continues to protect the water courses and wetlands including maintaining and restoring appropriate riparian buffer zones.</p> <p>Water reservoir has been established in Titan Greenview estate to provide water supply for the workers, especially, during draught.</p> <p>No bund, weir and dam constructed across main rivers or waterways in both estates.</p> <p>Rain water used for spraying. Field visit observed practices on water harvesting such as road side drains and silt pits had been constructed and pruned fronds were stacked along the palm row.</p> <p><b><u>Status of rare, threatened or endangered species and high biodiversity value area</u></b></p> <p>The Procedure for Biodiversity &amp; Ecosystem, TGPBWH-Biodiversity, Version 1.0 (Rev. 8<sup>th</sup> January 2024) is available and applicable to the three estates. The Procedure for Biodiversity &amp; Ecosystem is to ensure the conservation of biodiversity &amp; ecosystem and include its management plan, as well as, the List of Endangered and Protected Wild Life and plant species.</p> <p>To date, no RTE species were</p>	
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		<p>sighted/reported in both estates.</p> <p>Posters on Protected Wild life and plant species were displayed at Labour lines in both estates.</p> <p>Signages to discourage illegal hunting and fishing were sighted at the estates.</p> <p><b>Zero burning practices</b> Titan Greenview Sdn Bhd and Prisma Bumimaju Sdn Bhd Policy Statement on Zero Burning, Doc No.TGPB-ZB Version 1.0 signed by Tan Sri Yee Ming Seng (Rev. 03 Jan 2023) is available during site visit.</p> <p>There are signages "Dilarang Membakar" which are clearly erected and no evidence of open burning seen.</p> <p>Controlled burning will only be allowed with letter of approval from NREB but so far none yet.</p>	
<b>Principle 6</b>	Best practices	<p><b>Implementation of standard best practices / Site management</b> SOP on best practices for Titan Greenview Sdn Bhd &amp; Group was made available. Ref: TGPBWH-SOP-BP 1.0 dated 01<sup>st</sup> October 2021.</p> <p>Estates adopted the following documented manuals and documents as their standard operating procedures.</p> <p>It was observed the SOP on best practices was available. Records on Good Agricultural Practices Training conducted for the workers :</p> <ol style="list-style-type: none"> <li>1.General safety.</li> <li>2.Environment and biodiversity.</li> <li>3.Malaysian Sustainable Palm Oil (MSPO) awareness.</li> </ol> <p>Good agricultural Practices as per Ref: TGPBWH-SOP-GAP 1.0 dated 01<sup>st</sup> October 2021.</p> <p>Estate is a flat and hilly area which comprise of peat soils. The policy together with the SOPs to minimise soil erosion based on local soil and climate conditions.</p> <p>Vegetation maintain in inter-row to minimise soil erosion, improve soil physical properties and organic status. Example, <i>Calapogonium mucunoids</i> and <i>Pueraria javanica</i>.</p> <p>Estate had maintained had a visual identification/reference system for</p>	Complied

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each established field/block and was done by painting the block number (as signboard) and mainly at the field road junctions. and maps established.

**Economic and financial viability plan**

Documented business or management plan is translated from the annual budget. The budget has the information about targeted yield & profit and financial allocation for harvesting, upkeep & maintenance and fertilisers. Attention was given to crop projection, cost of production to monitor the performance of each operating unit. The cost of production was reviewed and compared against expenditure each year with projections in place.

Both estates continued to have documented business plans with projections until the financial year 2024. At the estates, the budget provisions covered activities for upkeep, cultivation, harvesting & evacuation, capital expenditure, etc.

Replanting programme not yet established as the estates only started planting in 2014, 2016 and 2016 for Warga Hartamas, Prisma Bumimaju and Titan Greenview respectively.

Progress of facility improvement project in site are monitored and progress report are observed. Work Progress Report Binyo Estates for Month: Oct 2023 sighted.


**Transparent and fair pricing dealing**

FFB Price Agreement between DD Palm Oil Mill Sdn Bhd and Titan Pelita Binyo Pandan Plantation Sdn Bhd dated 02<sup>nd</sup> December 2019.

Agreement is effective upon acceptance of this agreement signed below. It is automatically extended annually for one full year beginning 01 January. Changes to terms & conditions shall be mutually specified and agreed by both parties. It was signed by Mr Loo siong Ching, Senior Group GM for Titan Pelita Binyo Pandan Plantation Sdn Bhd and Mr Vernon Chew, GM for DD POM Sdn Bhd.

**Contractor**

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		No contractor.	
<b>Principle 7</b>	Development of new plantings	Not Applicable <b>Note:</b> the whole Principle 7 is not applicable for this audit as there is no new planting in the plantation areas.	Not Applicable

Based on the audit, it was apparent that:

The internal audit program has been fully implemented and demonstrates effectiveness as a tool for maintaining and improving the management system	√
The management review process is adequate and effective.	√
The organization has met its objectives and targets and monitored progress towards their achievement.	√
The management system documentation confirms with the requirements of the MSPO audit standard.	√

**4.5 PREVIOUS AUDIT FINDINGS – IF APPLICABLE**

Nonconformity identified during previous audits has been corrected and the corrective action continues to be effective	√
Not adequately addressed nonconformity identified during previous audit activities and the specific issue has been re-defined in the nonconformity section of this report.	Nil

**4.6 EXISTING CERTIFICATION**


Currently are being certified to other certification schemes as below

<b>Current Certification</b> (Please tick the certification you are currently certified)			
	ISO 9001		HACCP
	EMS 14001		RSPO
	OHSAS 18001/ISO 45001		ISCC
	ISO 22001	x	Others: MSPO2530:3
	None		

**4.7 AUDIT SUMMARY AND RECOMMENDATION**

The audit team concludes that the organization fulfill the requirements of the MS 2530-3:2013 standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policy and objectives.

The audit team recommends that, MSPO certificate to be maintained by submission and accept the corrective action plan and evidence of NCRs within the stipulated time frame to **Titan Greenview Sdn Bhd & Group**.

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Signed for and on behalf of  
Nesus Certification Sdn Bhd



(Jeffrey Denis Ridu)

Lead Auditor

Date: 28/02/2024



#### ACKNOWLEDGEMENT OF INTERNAL RESPONSIBILITY AND CONFIRMATION OF AUDIT FINDINGS

This is to acknowledge and confirm the audit described in this report and the acceptance of the contents and findings in this audit report.

Signed for and on behalf of  
Titan Greenview Sdn Bhd & Group




(Loo Siong Ching)  
Senior GM Group Operation

Date: 04/03/2024



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	Company Name:	Titan Greenview Sdn Bhd & Group
	Certifying Unit:	a) Titan Greenview Sdn Bhd estate b) Prisma Bumimaju Sdn Bhd estate
	Client Number:	NSC-13-10-21/MSPO
	Audit Type:	Individual / Surveillance 2 Year 3 Audit

**APPENDIX A: AUDIT FINDINGS**

Refer to the Attachment (Appendix A)

**APPENDIX B: CORRECTIVE ACTION PLAN & EVIDENCE**

Refer to the Attachment (Appendix B)

**APPENDIX C: AUDIT PLAN**

Refer to the Attachment (Appendix C)

**End of Report**